NANYANG TECHNOLOGICAL UNIVERSITY

APNIC Member and Stakeholder Survey 2012

Peng Hwa ANG

sIRc THE SINGAPORE iNTERNET RESEARCH CENTRE

Overview

- 7th Biennial survey commissioned by APNIC EC
- Survey of both Members and Stakeholders & Asia Pacific and Worldwide
- 1,333 valid responses, an increase of 67.9% over 794 responses in 2010

Overview (cont'd)

- Began with consultations in Sydney (Australia), Dhaka (Bangladesh), Phnom Penh (Cambodia), Hong Kong SAR, Guangzhou, and Beijing (China), Kolkata, Mumbai, and Delhi (India), Tokyo (Japan), Kathmandu (Nepal), Manila (the Philippines), Singapore, Seoul (South Korea) and Hanoi (Vietnam)

- Inputs used to help guide EC in prioritising strategies and budget

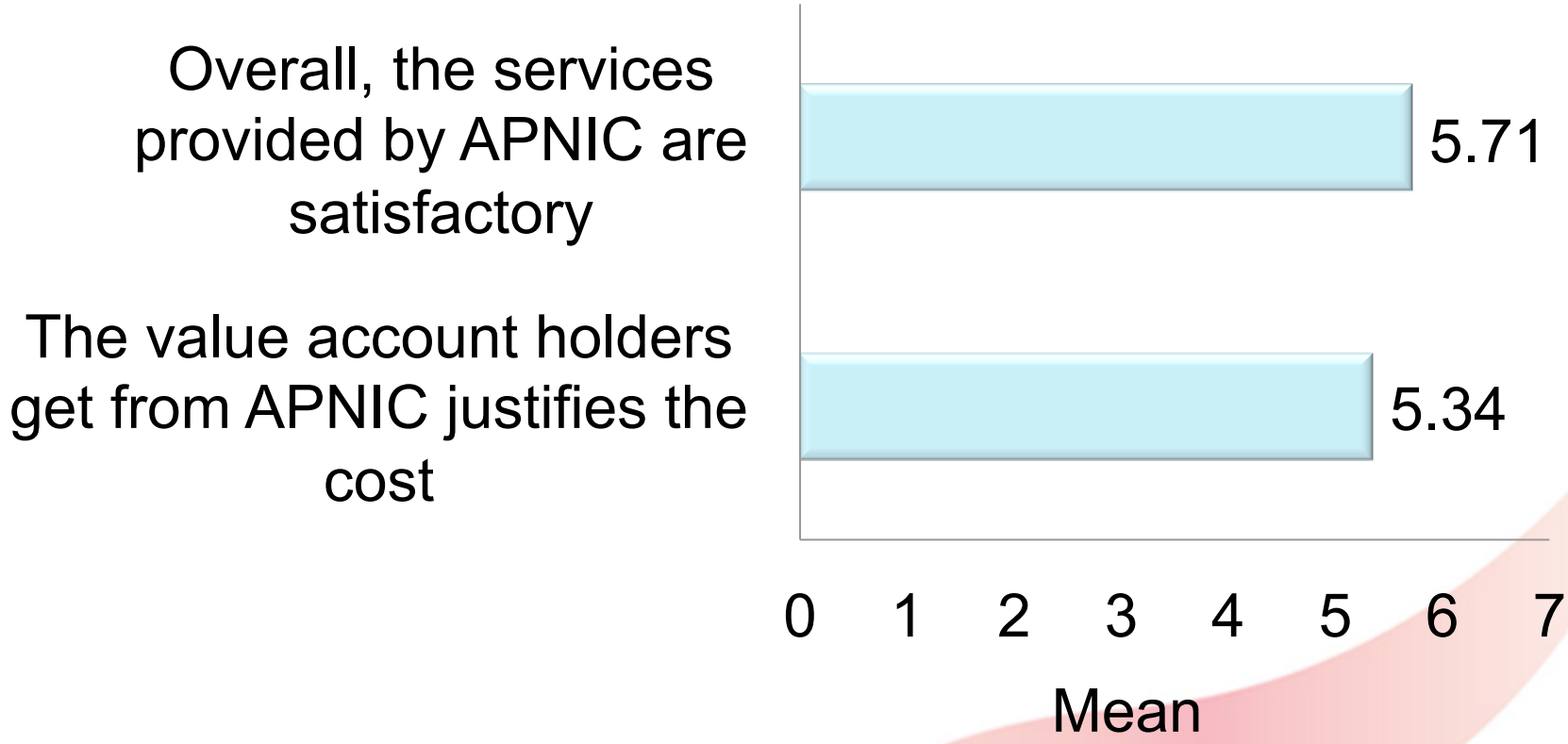
Survey of Members: Specific Areas

- Satisfaction with APNIC's general services
- Registry and Administration Services
- Corporate Governance

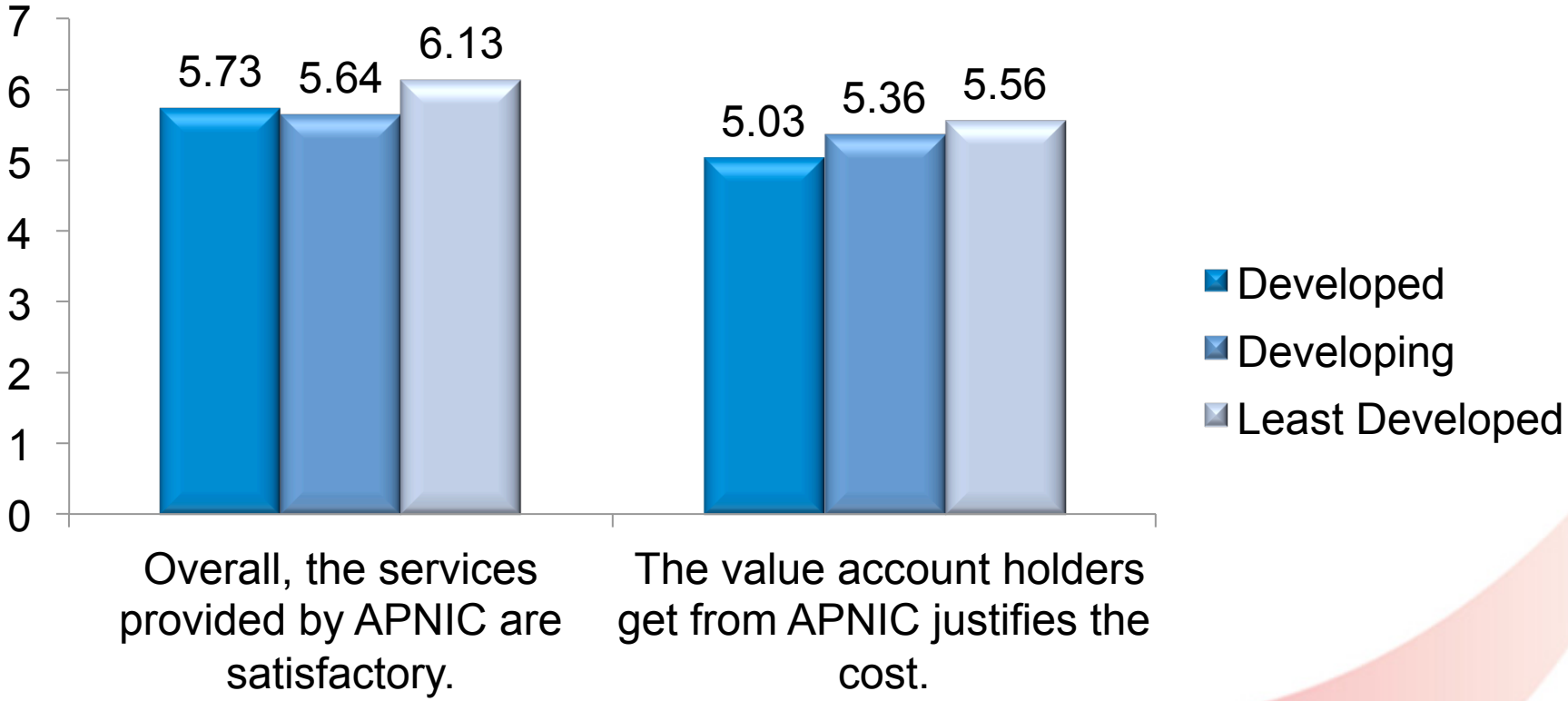
Survey Members & Stakeholders: Specific Areas

- Outreach
- Training
- Conferences
- IPv6 Support
- Public Information Services
- Internet Governance

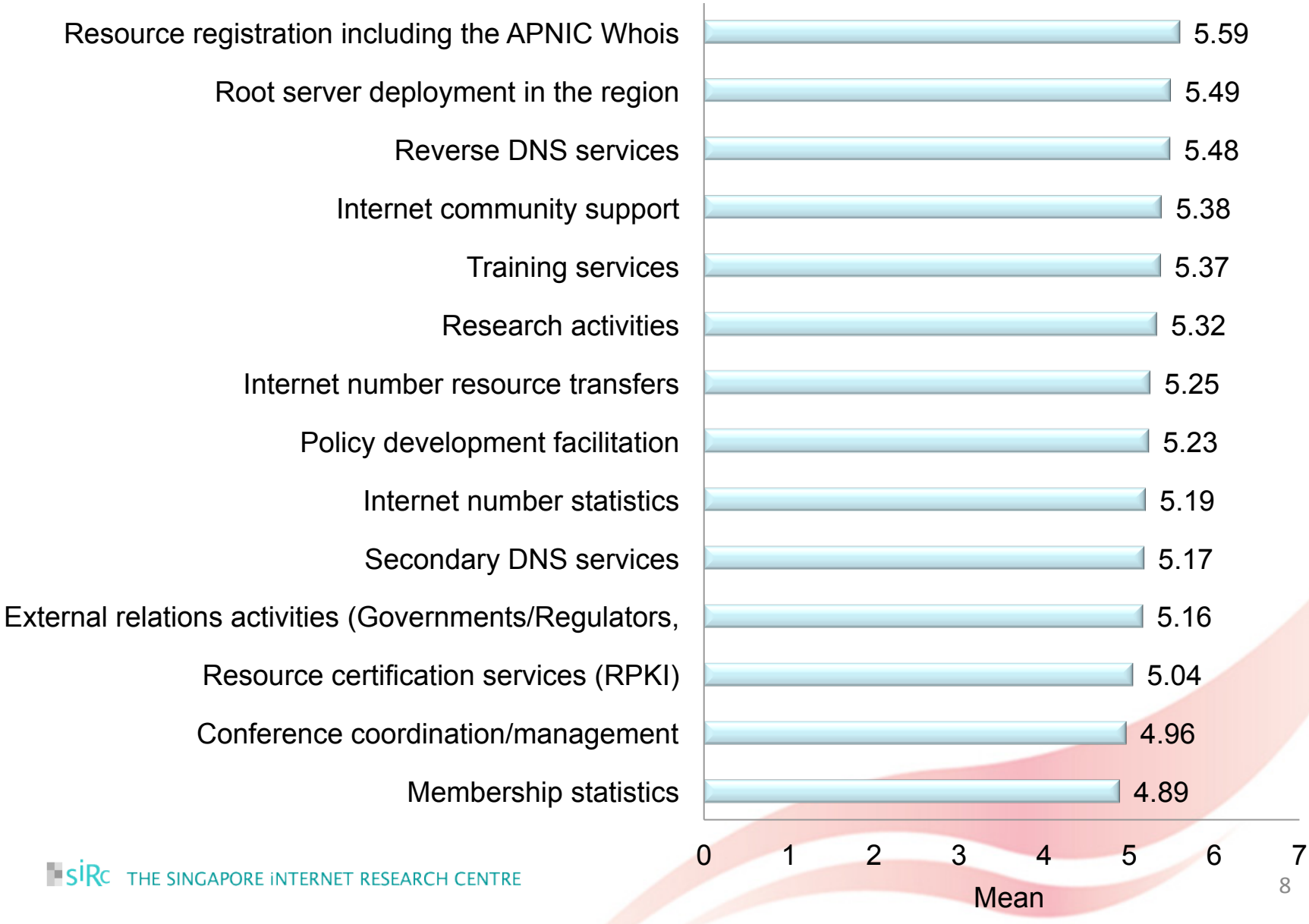
A1.1: Satisfaction with APNIC's General Services

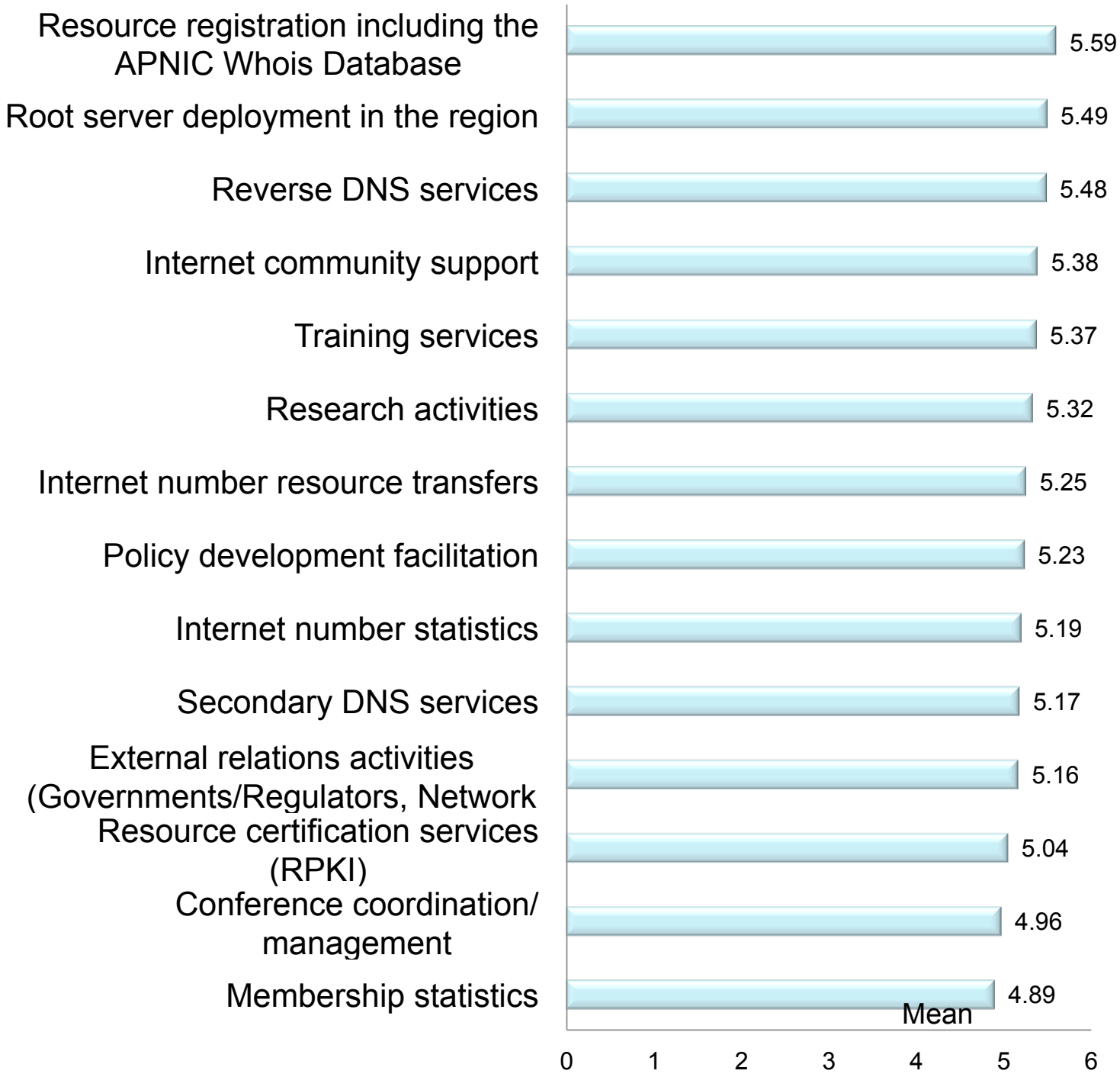


Satisfaction with APNIC's General Services by Economy Types

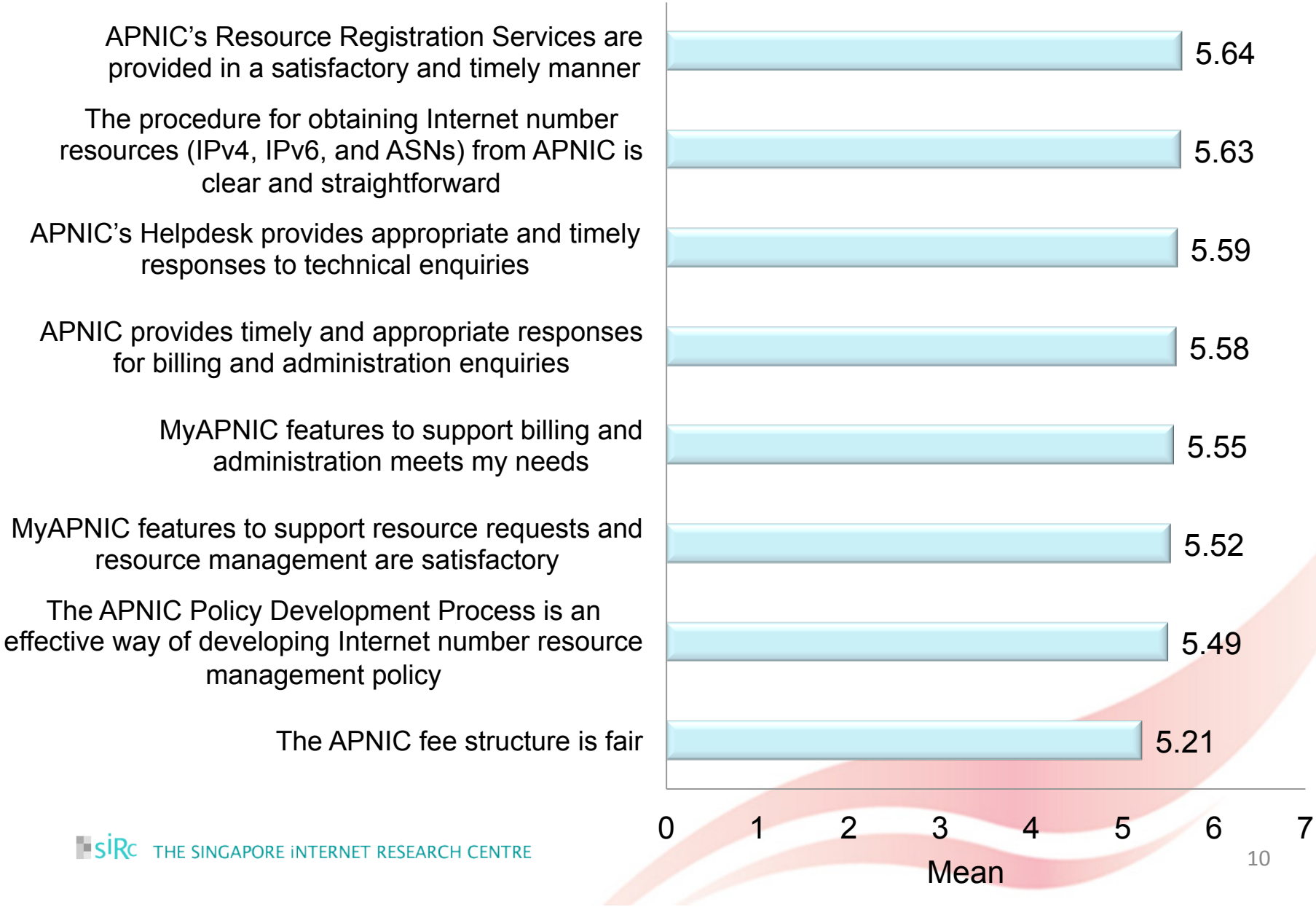


A1.2: APNIC Priority

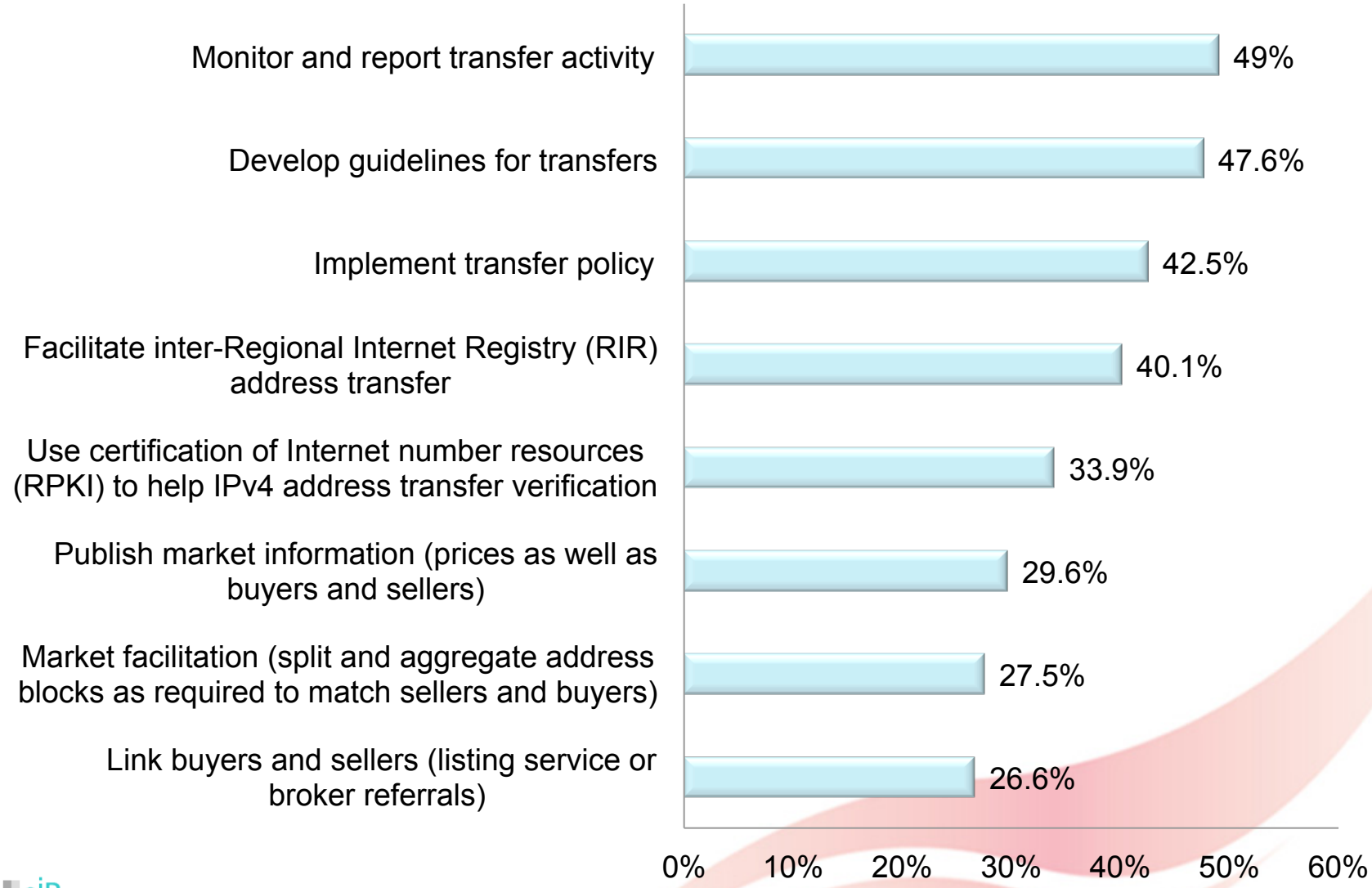


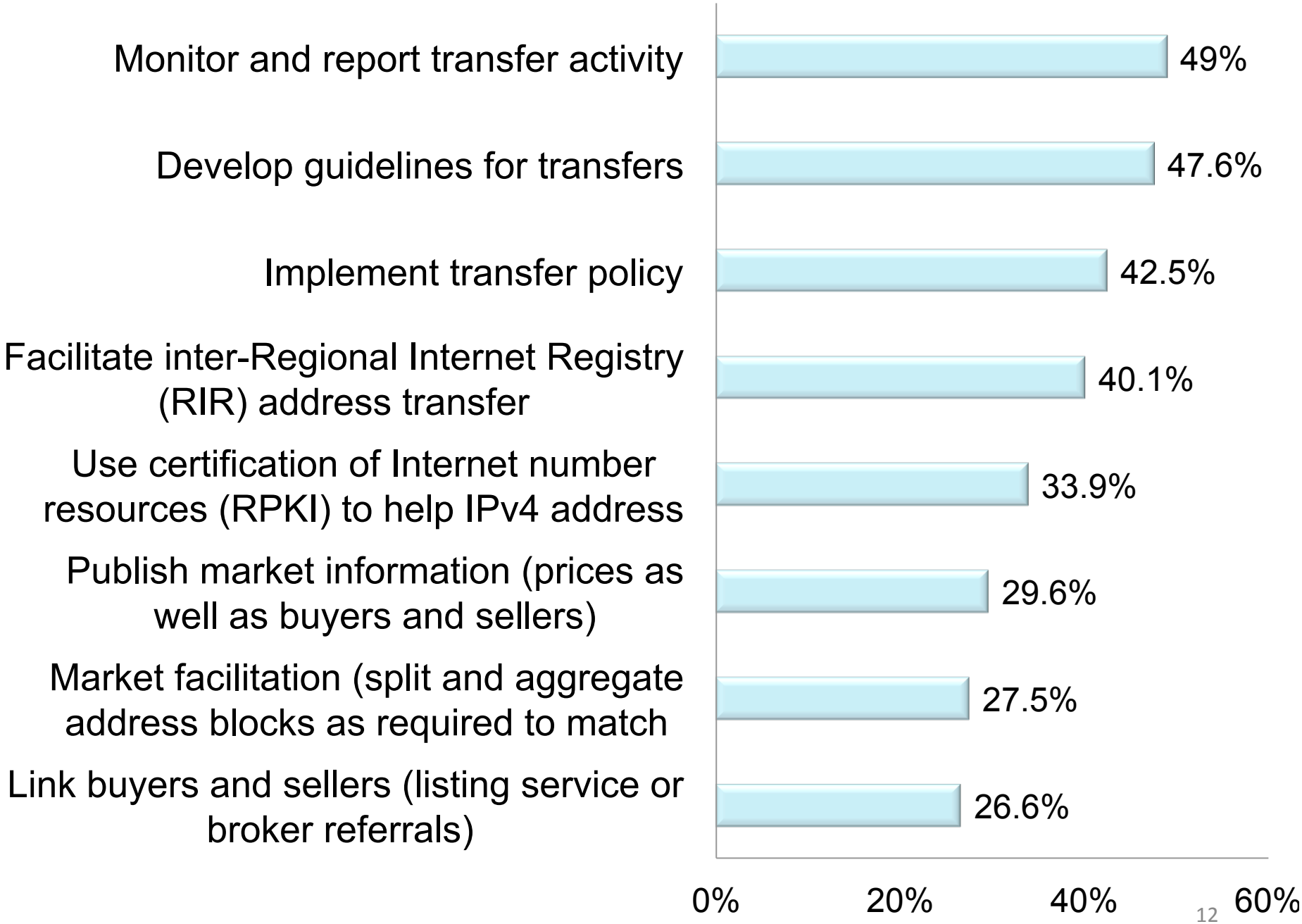

Resource registration including the APNIC Whois Database
5.59
Root server deployment in the region
5.49
Reverse DNS services
5.48
Internet community support
5.38
Training services
5.37
Research activities
5.32
Internet number resource transfers
5.25
Policy development facilitation
5.23
Internet number statistics
5.19
Secondary DNS services
5.17
External relations activities (Governments/Regulators, Network
5.16
Resource certification services (RPKI)
5.04
Conference coordination/ management
4.96
Membership statistics
4.89
Mean
0
1
2
3
4
5
6

A2.1: Registry and Administration

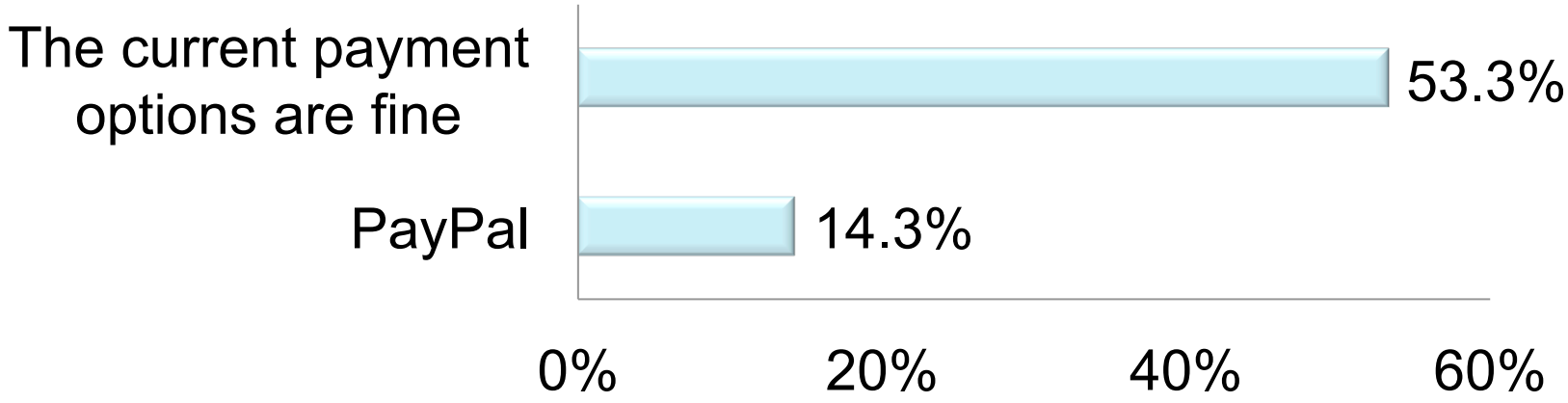


A2.2: Registry and Administration Roles of APNIC in Facilitating IP Transfers




Monitor and report transfer activity
49%
Develop guidelines for transfers
47.6%
Implement transfer policy
42.5%
Facilitate inter-Regional Internet Registry (RIR) address transfer
40.1%
Use certification of Internet number resources (RPKI) to help IPv4 address
33.9%
Publish market information (prices as well as buyers and sellers)
29.6%
Market facilitation (split and aggregate address blocks as required to match
27.5%
Link buyers and sellers (listing service or broker referrals)
26.6%
0%
20%
40%
60%

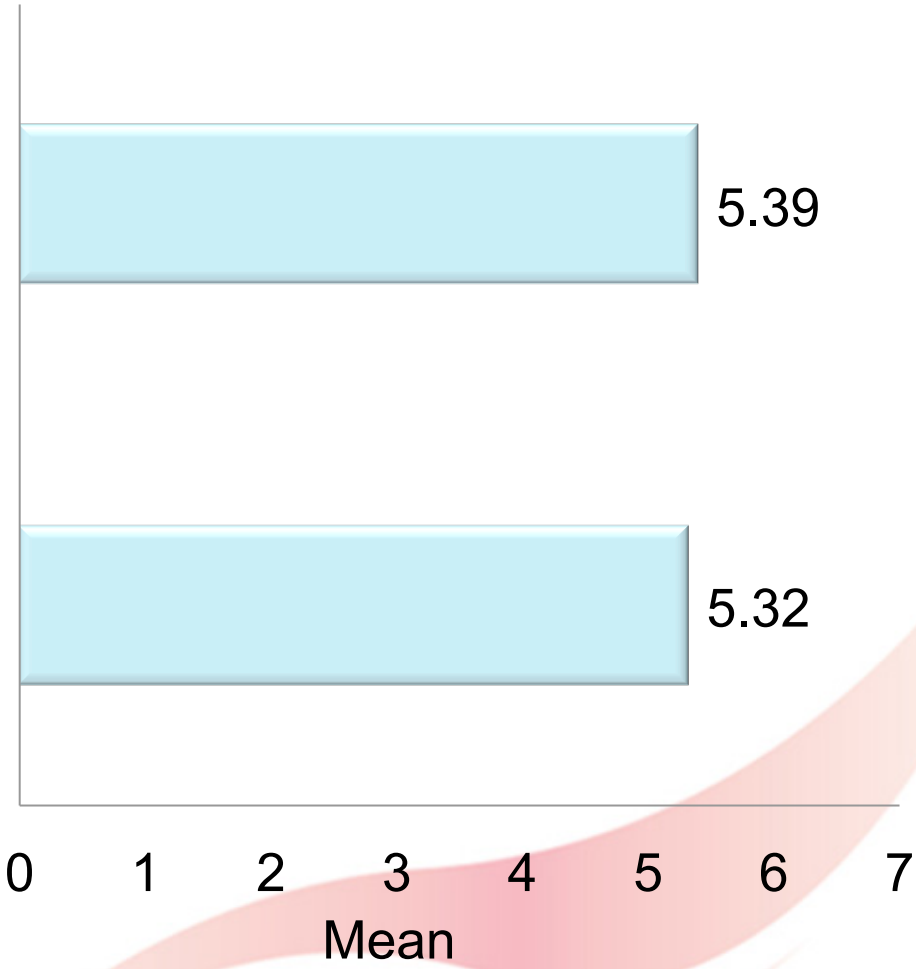
A2.3: Registry and Administration Bill
Payment Methods



A3.1: Corporate Governance

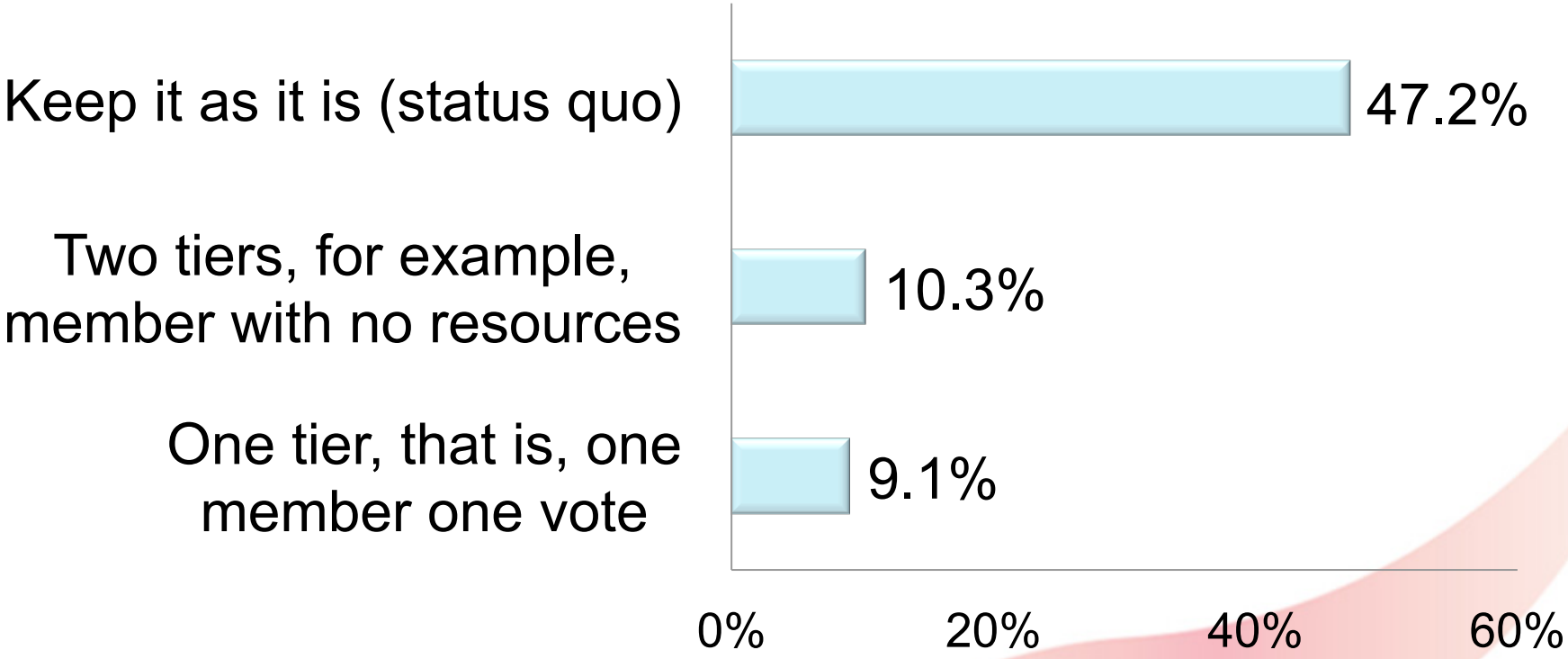
I am satisfied with the current APNIC membership voting structure

APNIC and its Executive Council represent my organisation's interests to my satisfaction



A3.2: Corporate Governance Membership Tiers

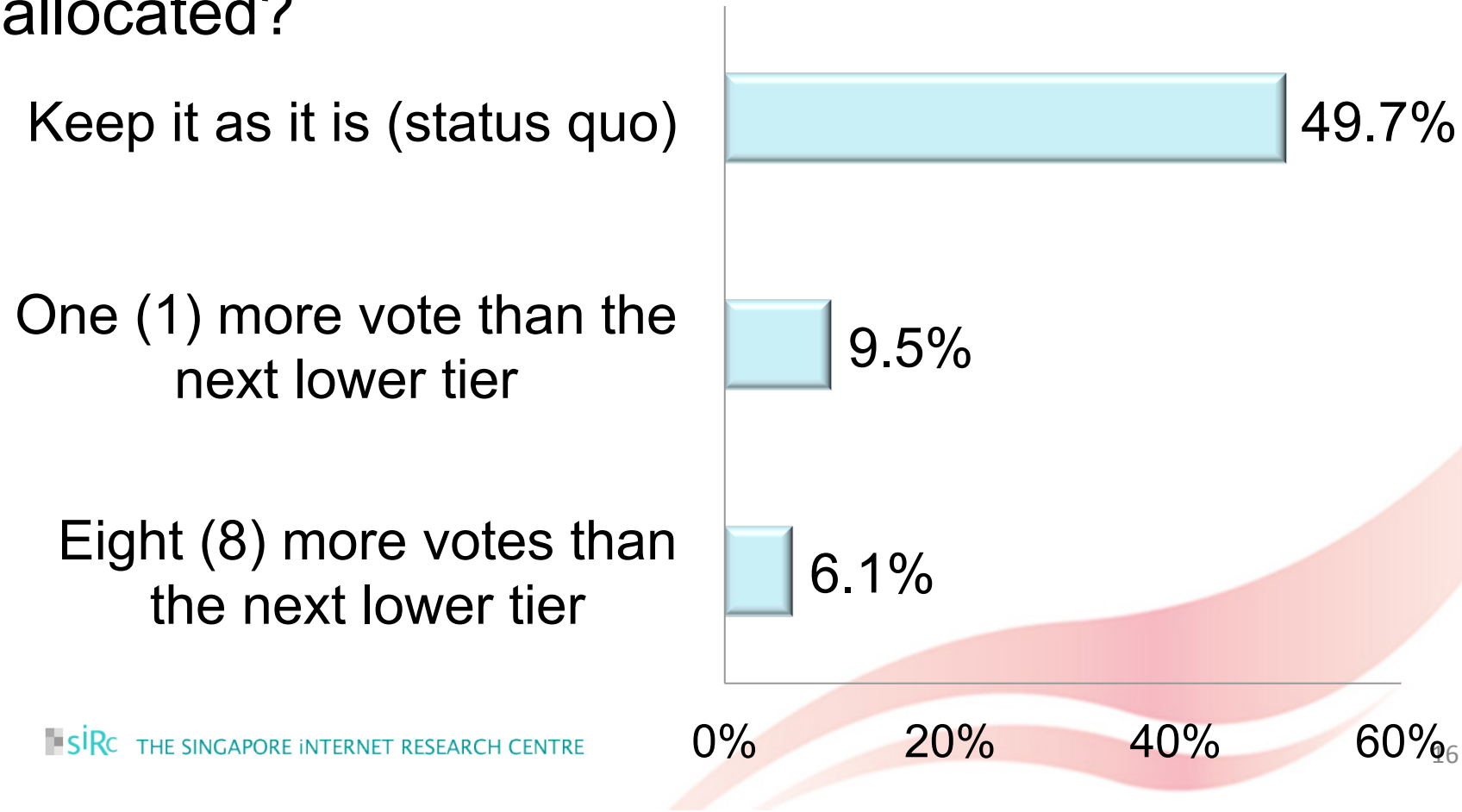
Should membership be tiered?



A3.3: Corporate Governance

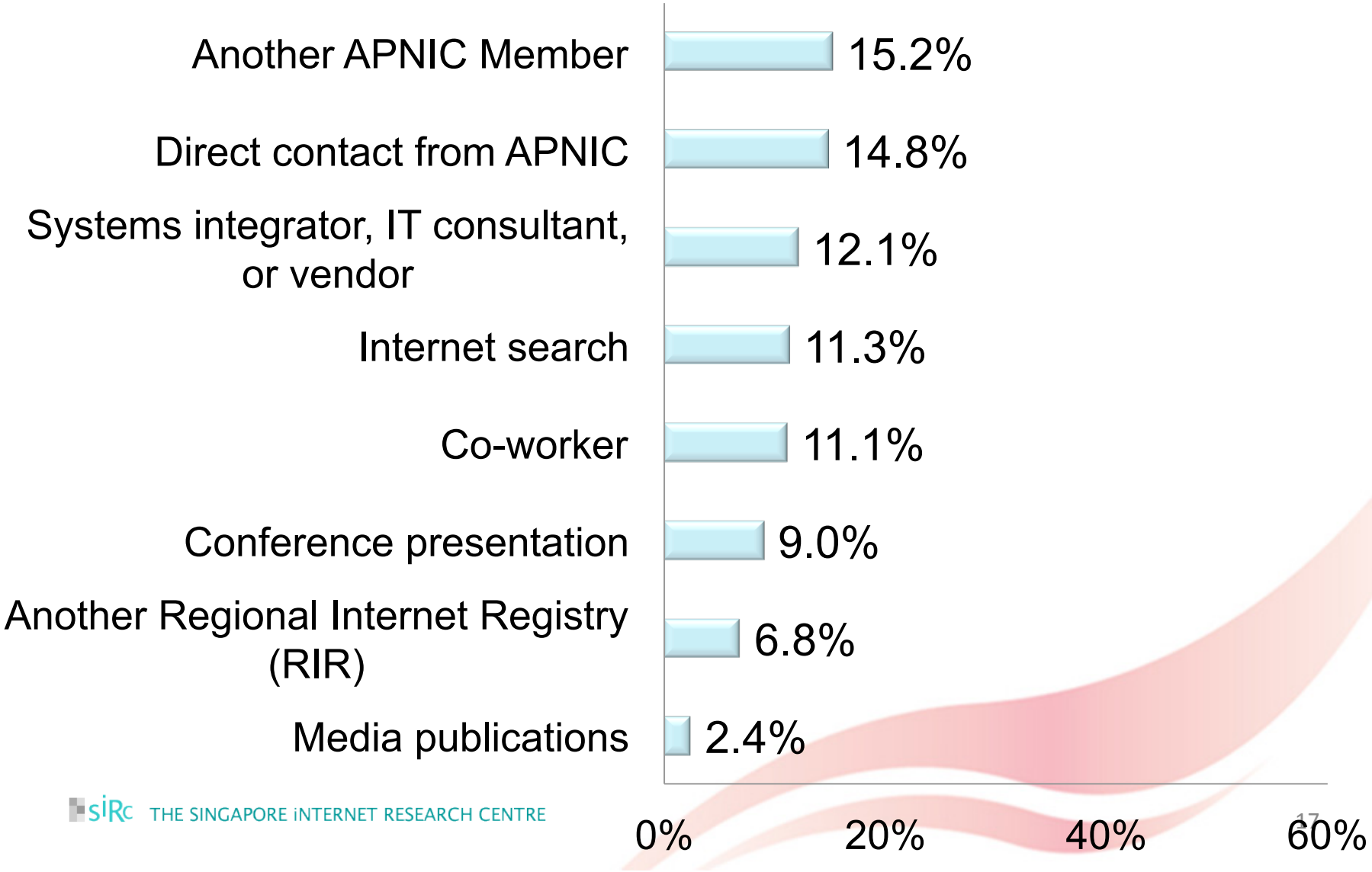
Membership Votes

Should there be a change in the way votes are allocated?



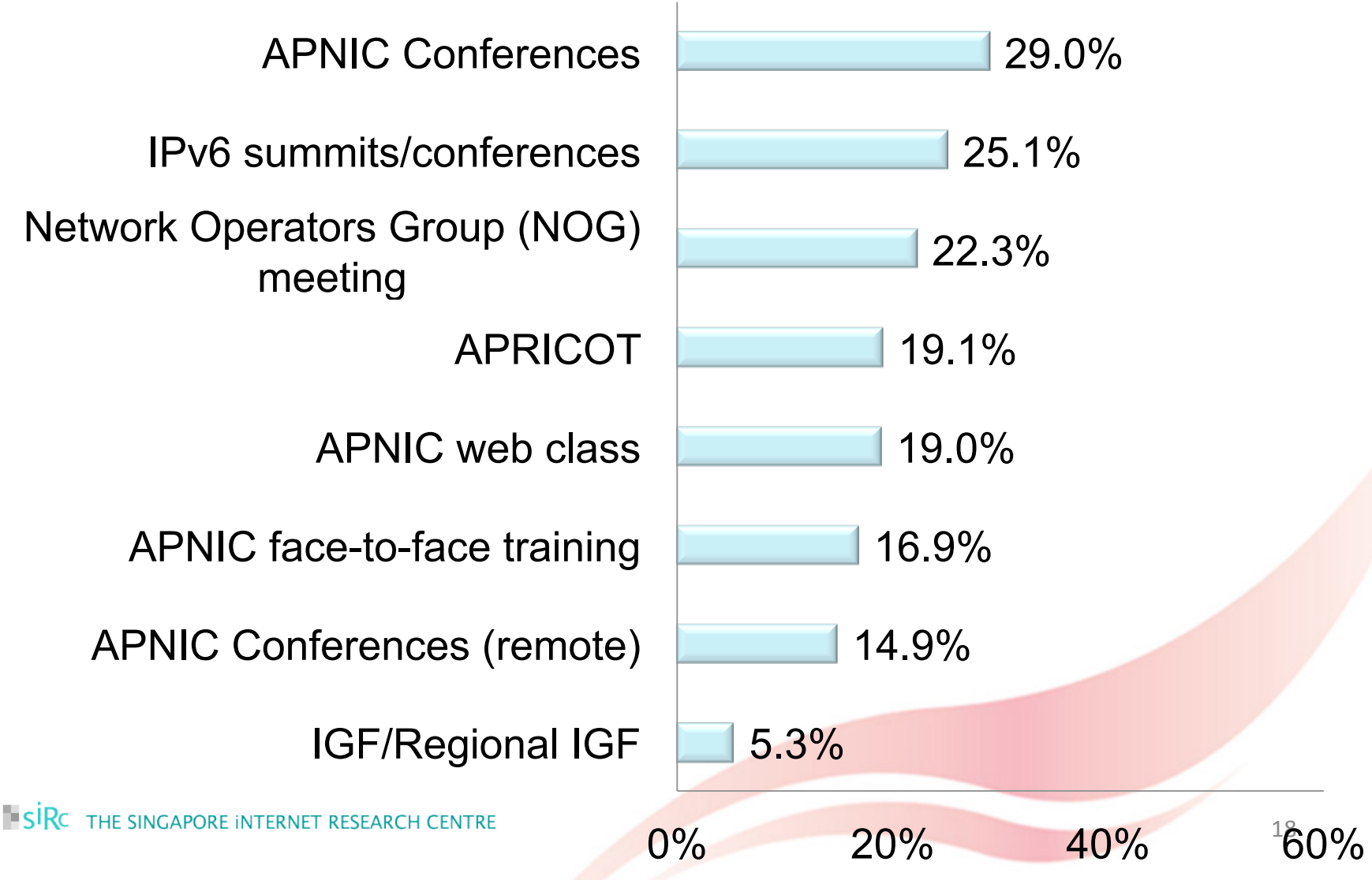
B1.1: APNIC Outreach

Awareness of APNIC

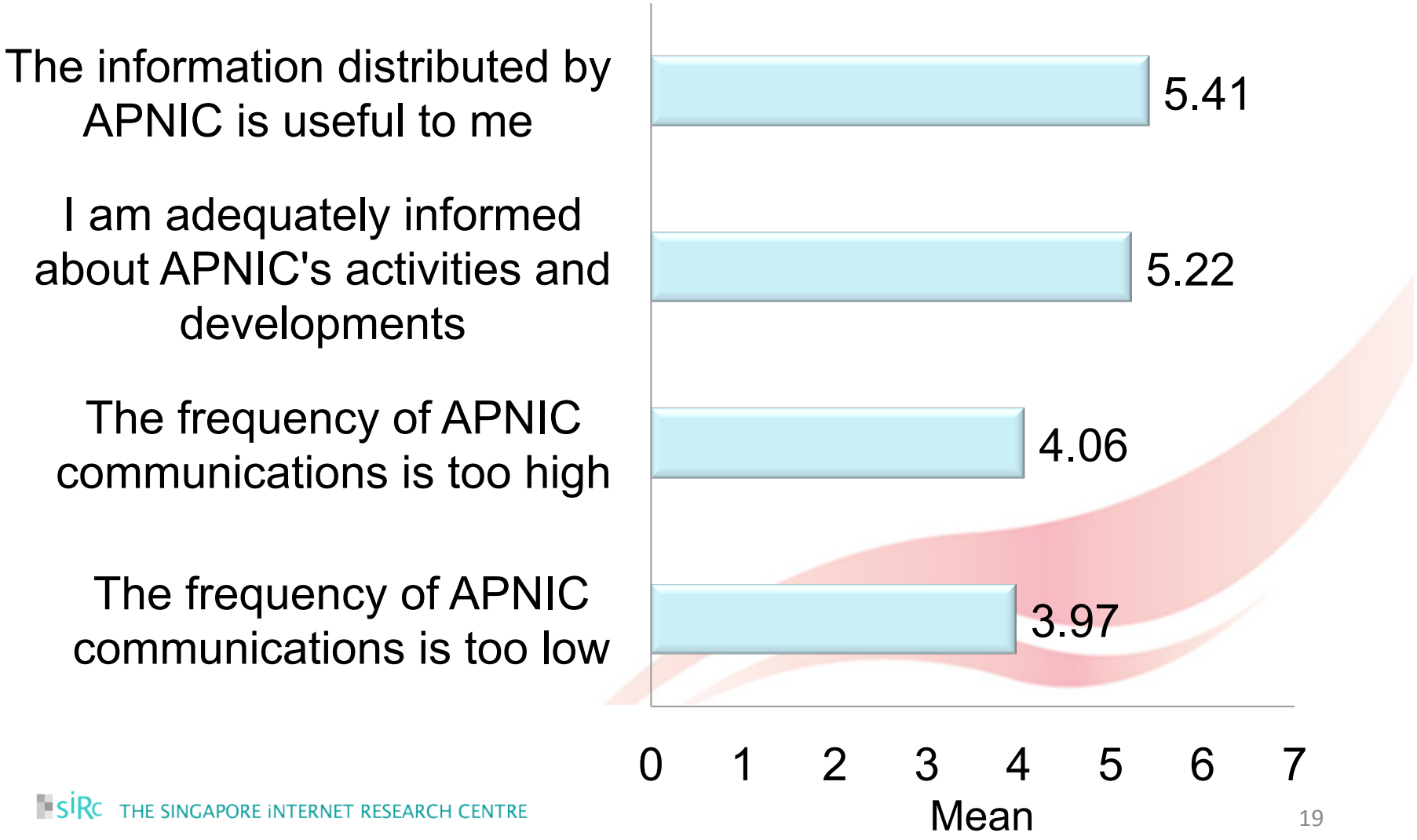


B1.2: APNIC Outreach

Interactions with APNIC are most often at

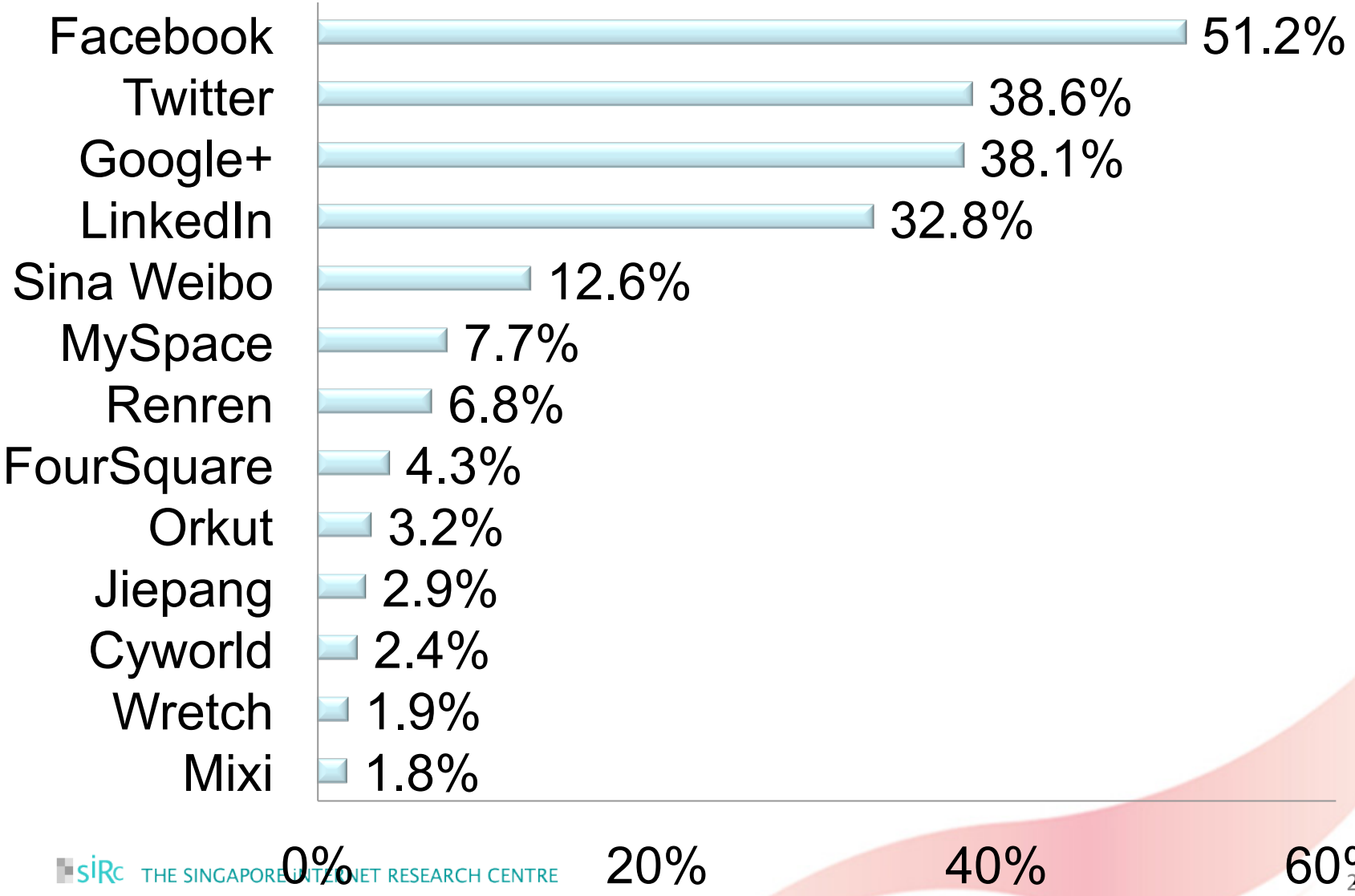


B1.4: APNIC Outreach Communication and Information from APNIC



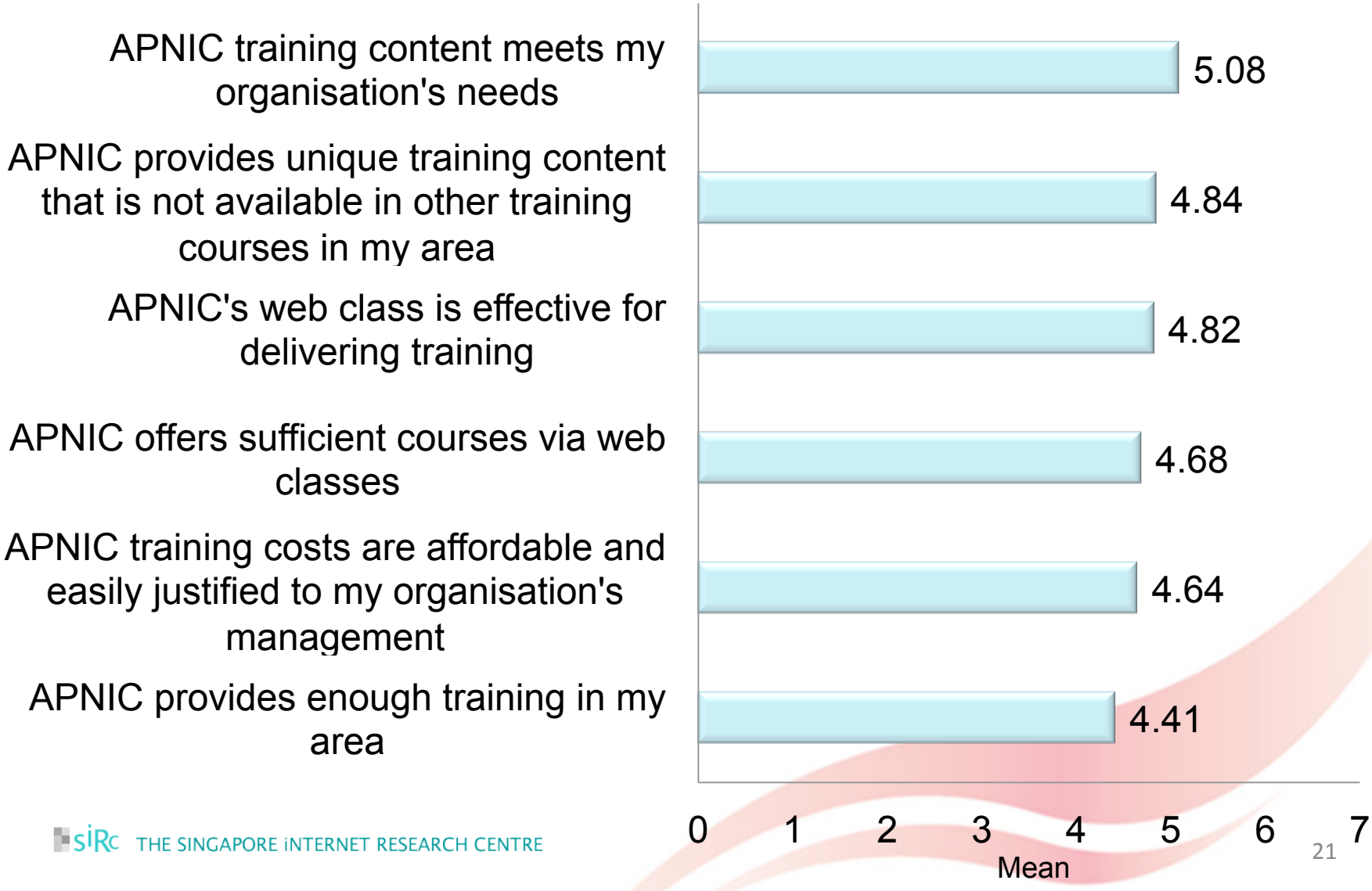
B1.5: APNIC Outreach

Social Media for Community Engagement

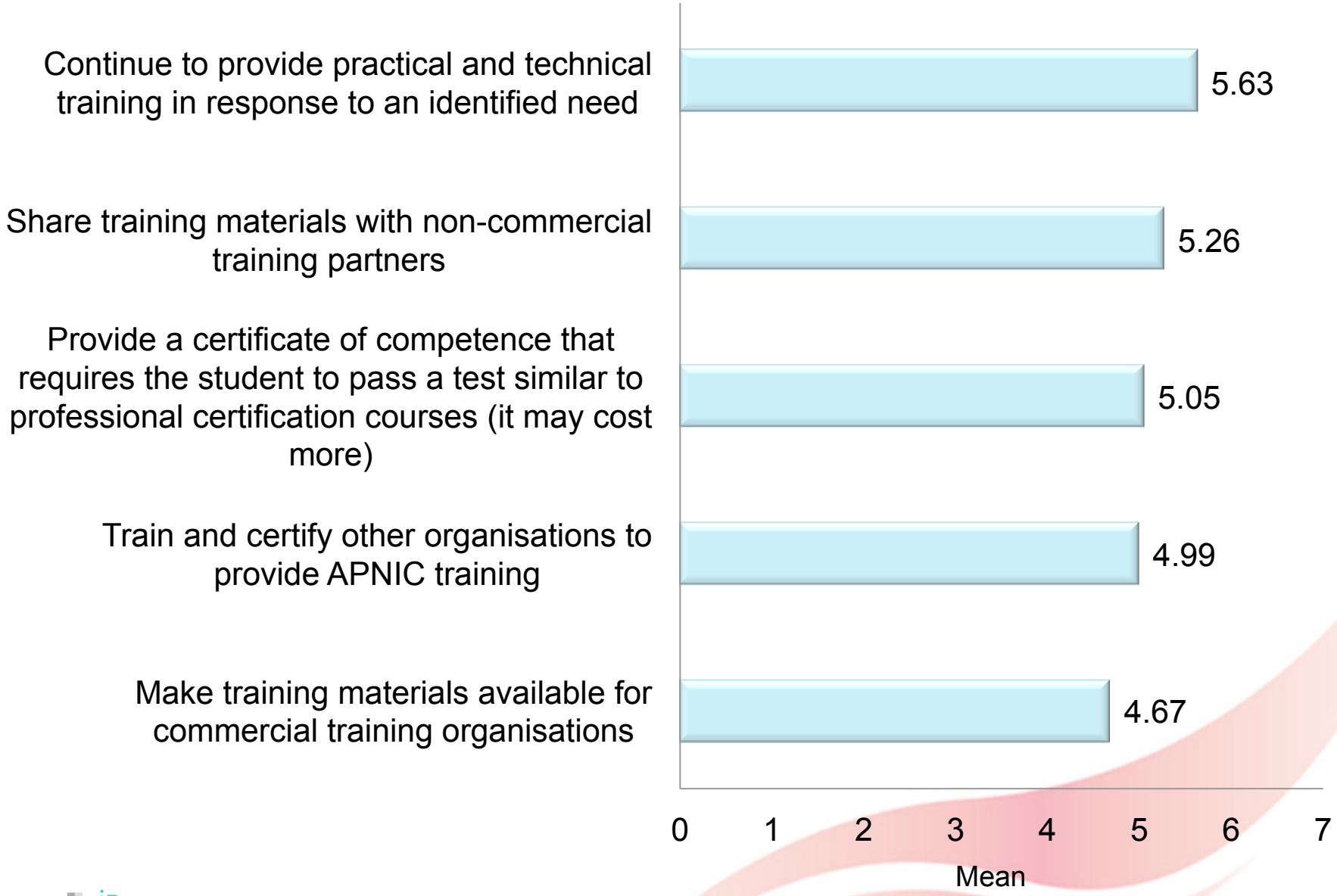


B2.1: APNIC Training

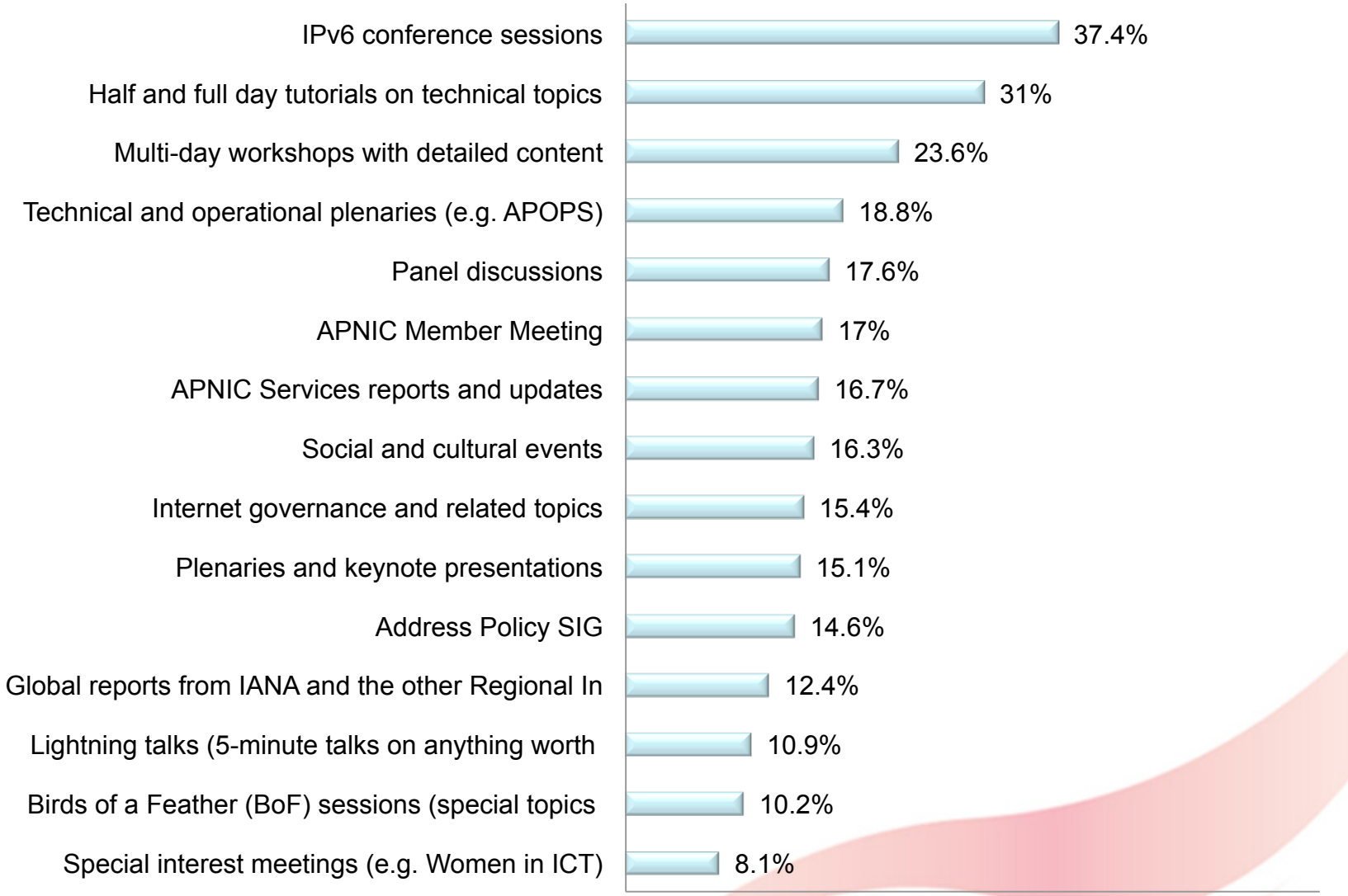
Training Priorities



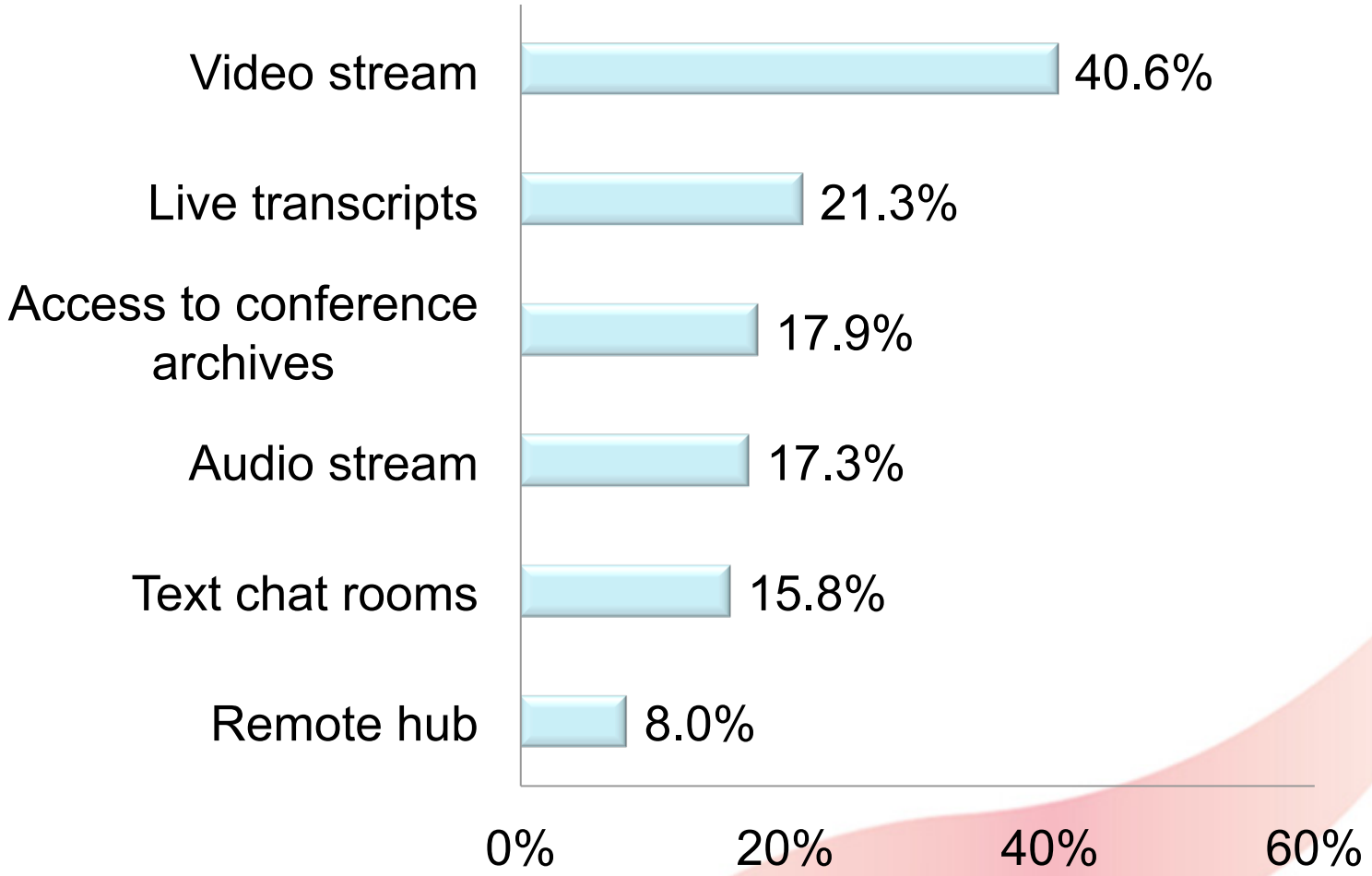
B2.2: APNIC Training Priorities



B3.1: APNIC Conference Interesting and Useful Sessions

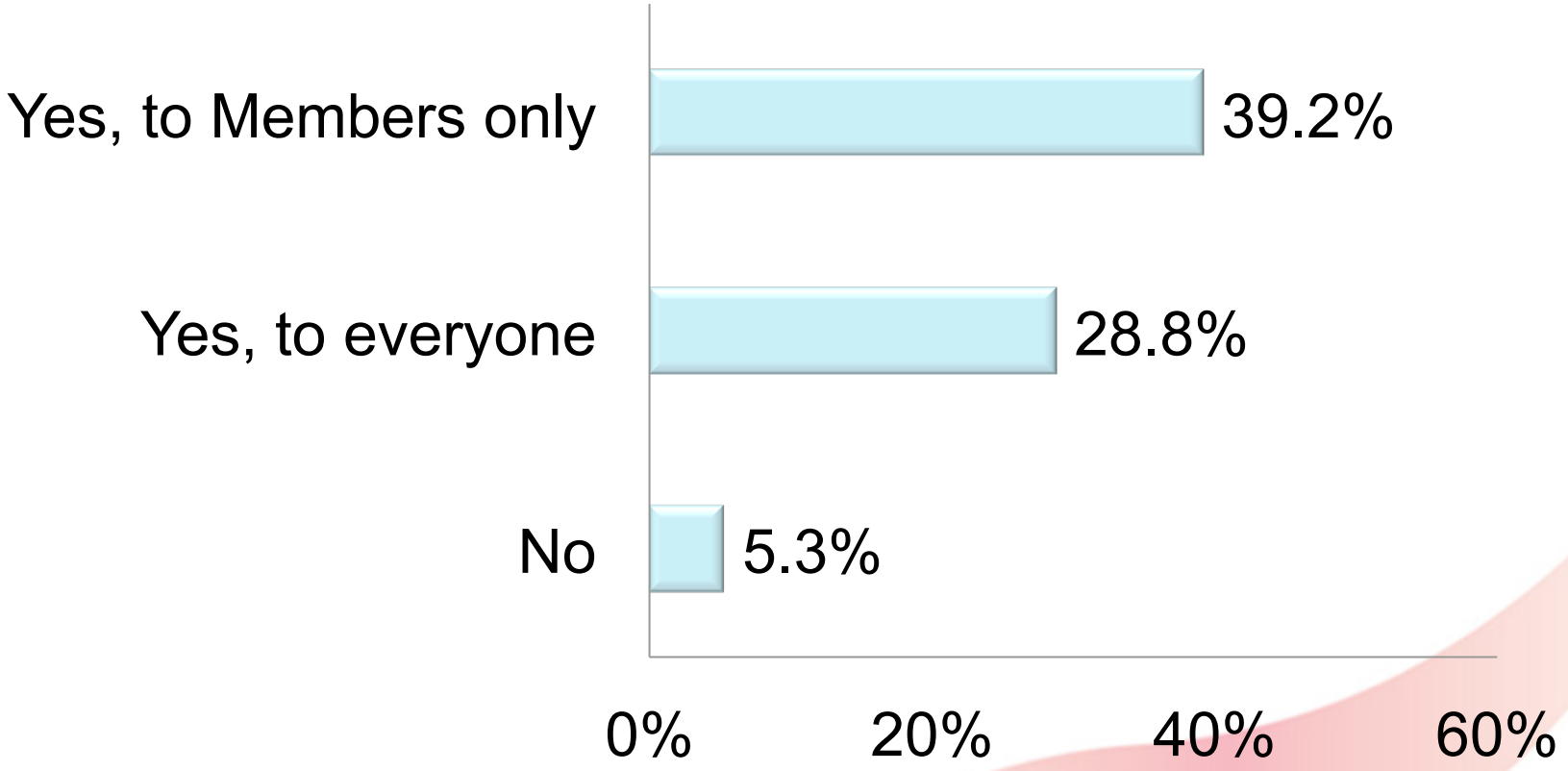


B3.2: APNIC Conference: Useful Remote Participation Facilities

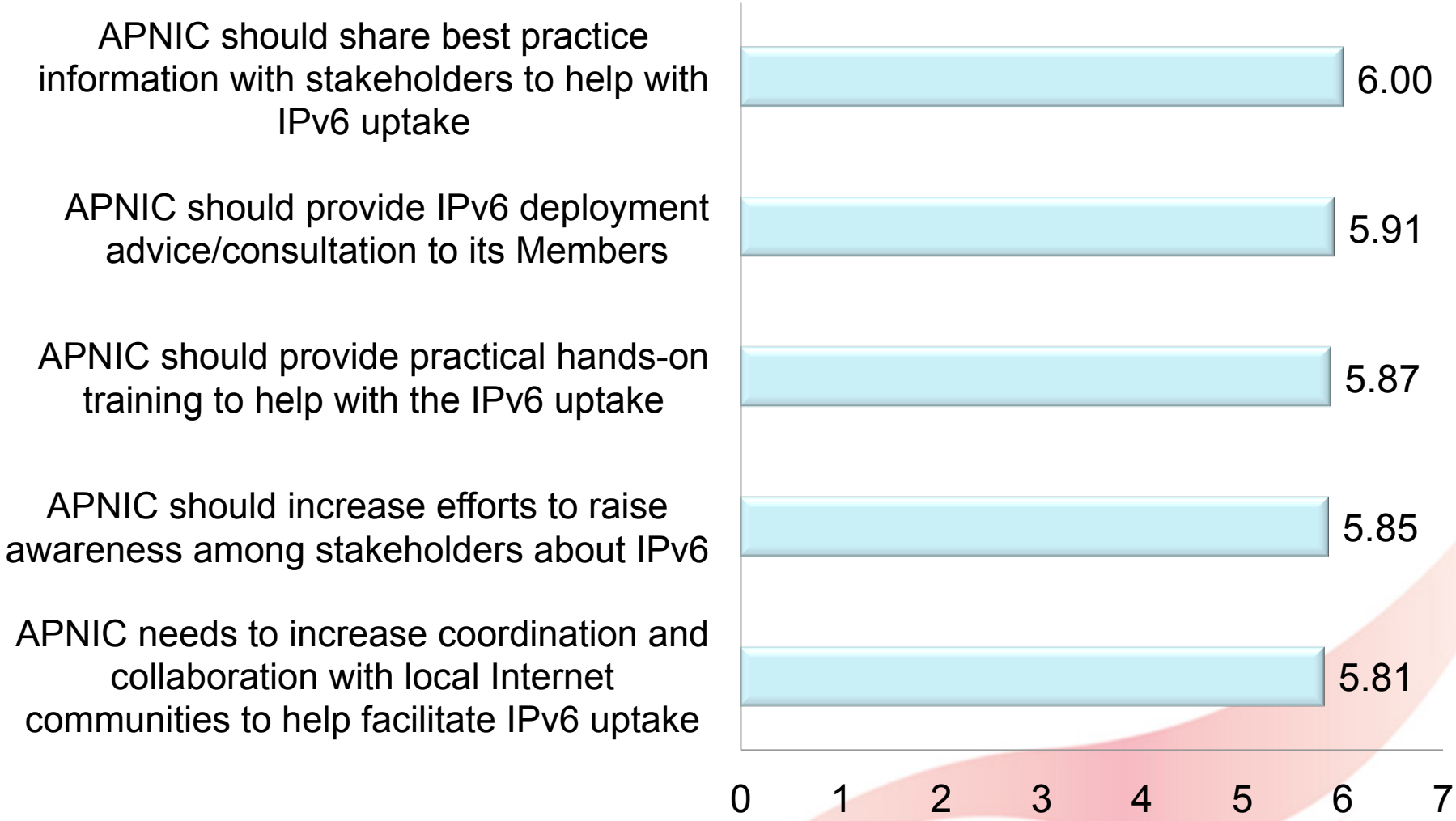


B3.3: APNIC Conference

Should APNIC Conferences be free?

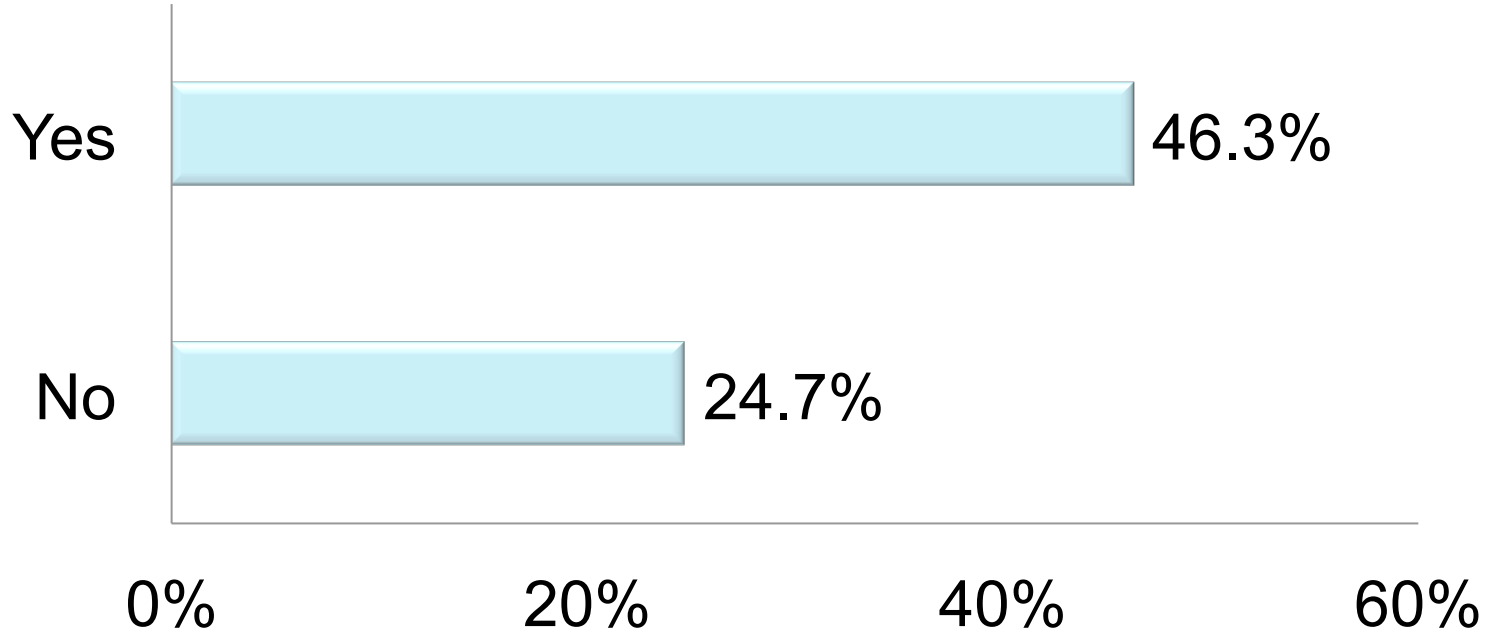


B4.1: IPv6 Support (APNIC's Involvement in IPv6 Deployment)



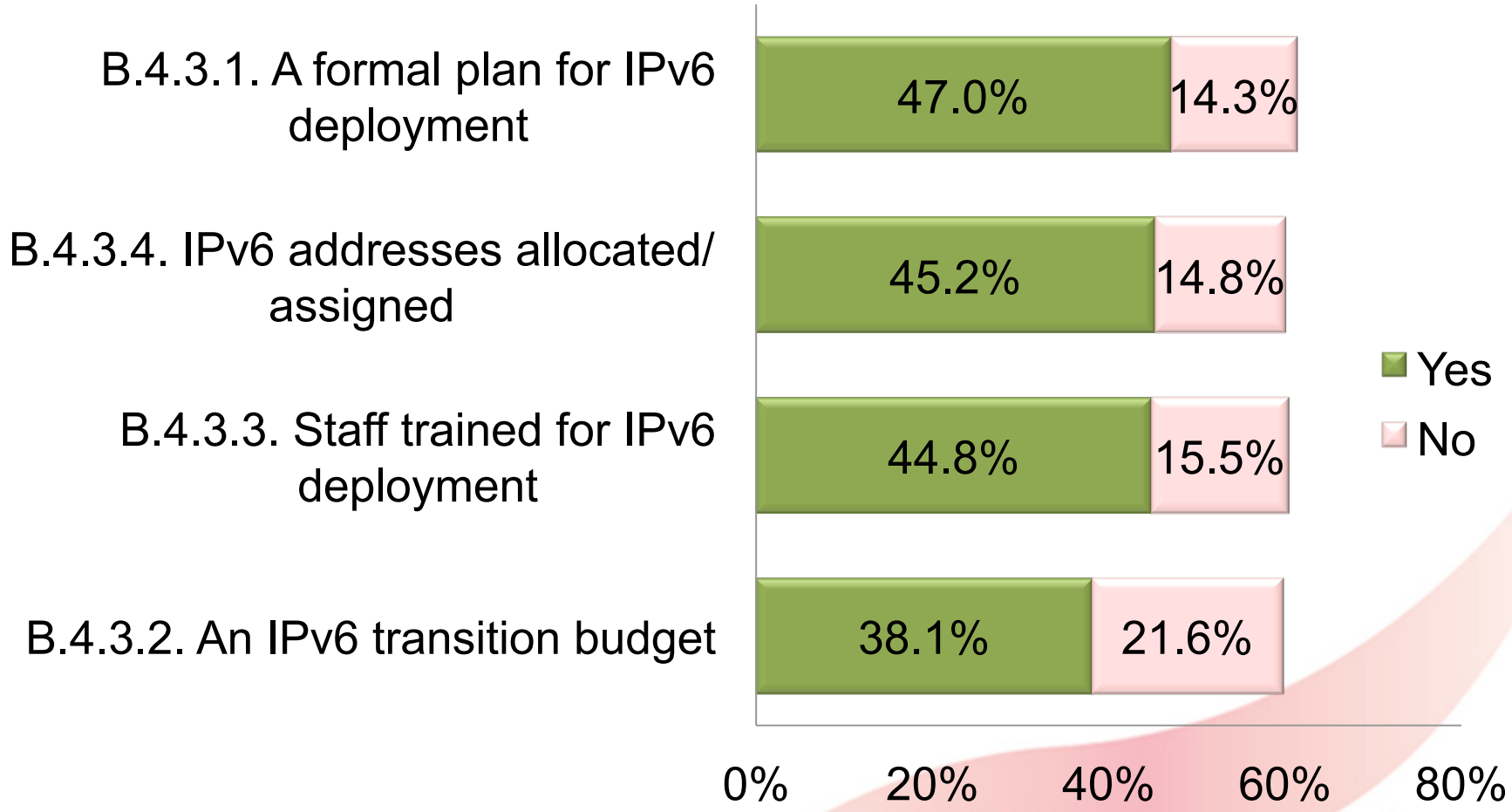
B4.2: IPv6 Support

CEO and Senior Management Awareness of the Risks in Not Adopting IPv6

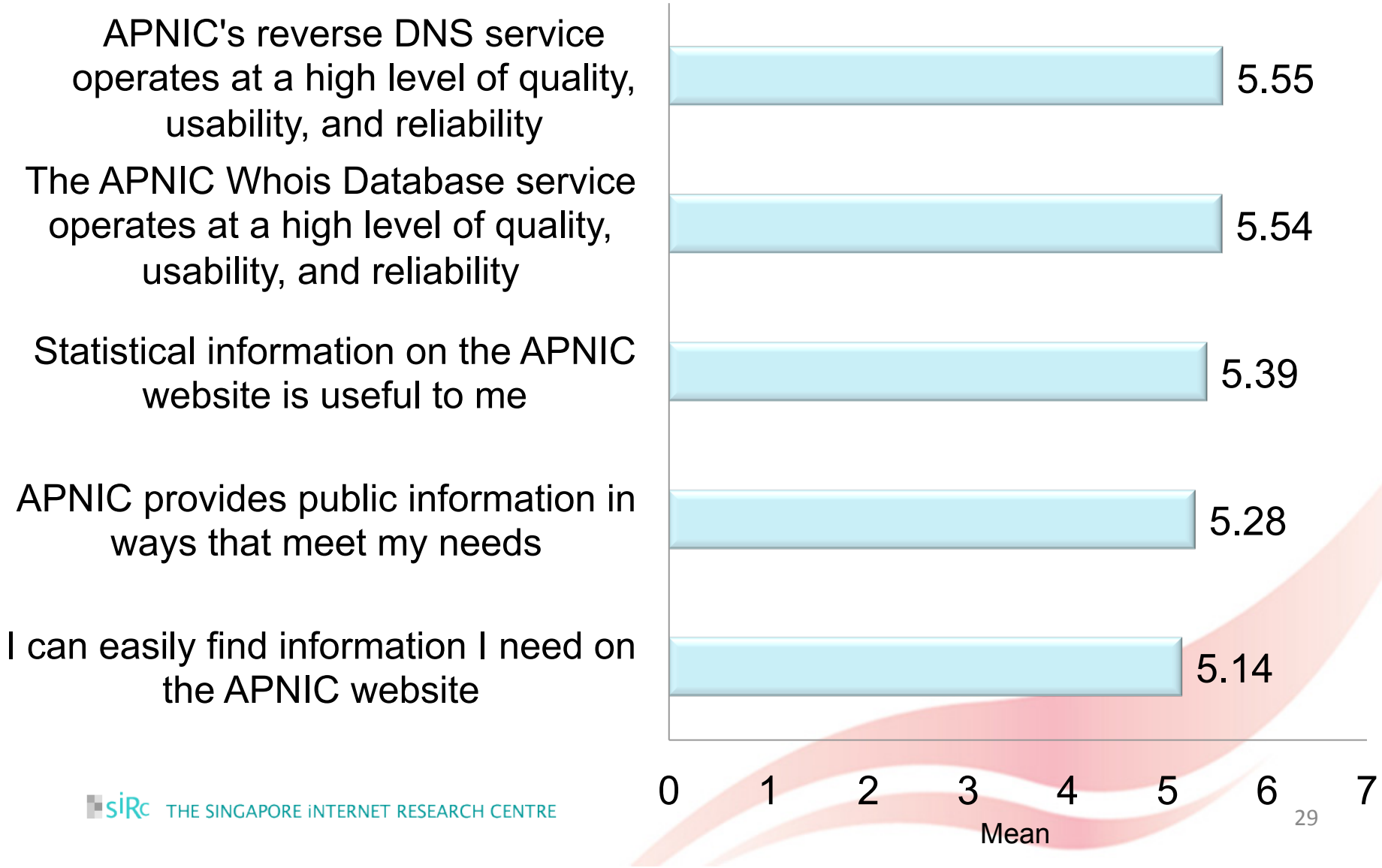


B4.3: IPv6 Support

IPv6 Plan within the Next Year

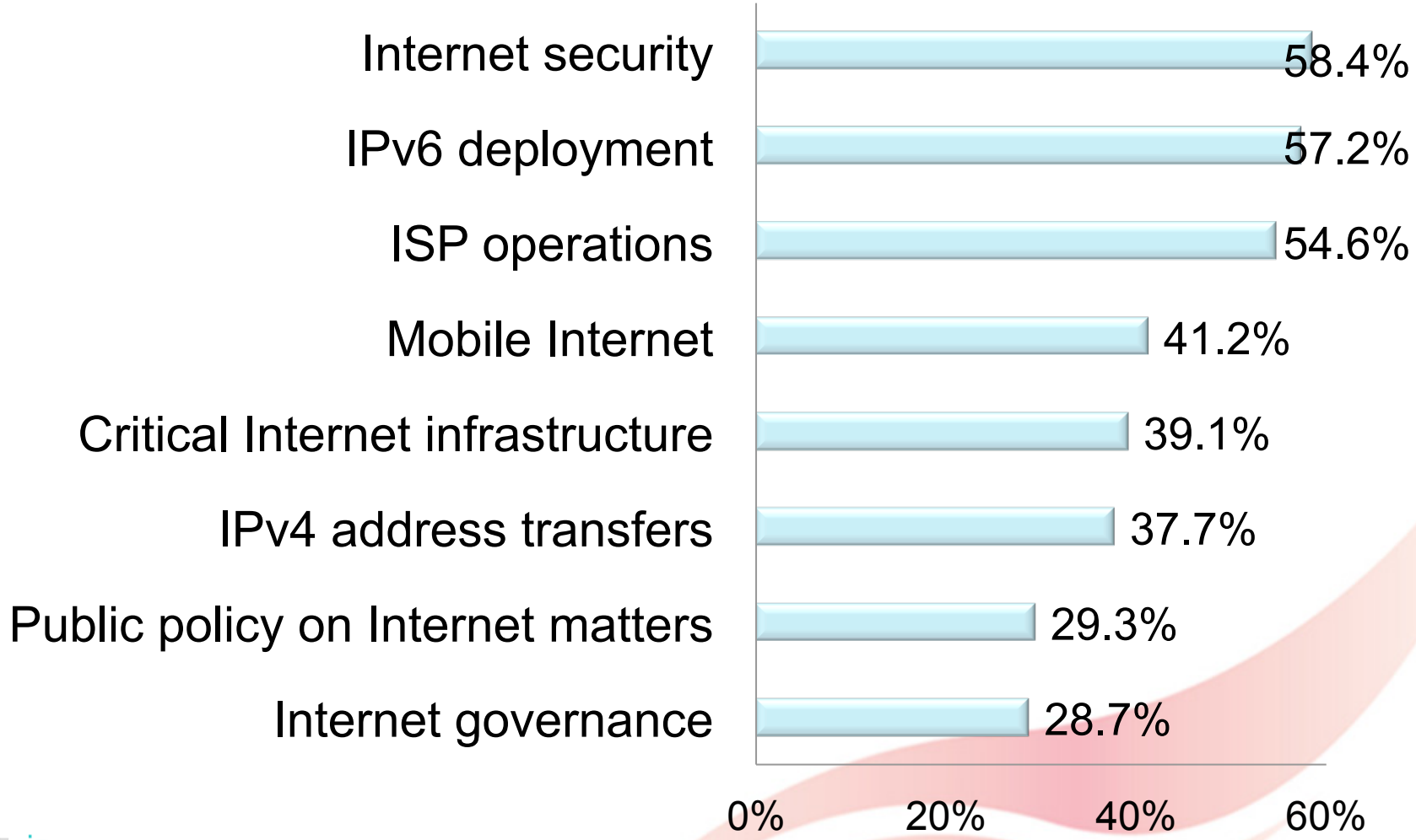


C1.1: APNIC Public Information Services



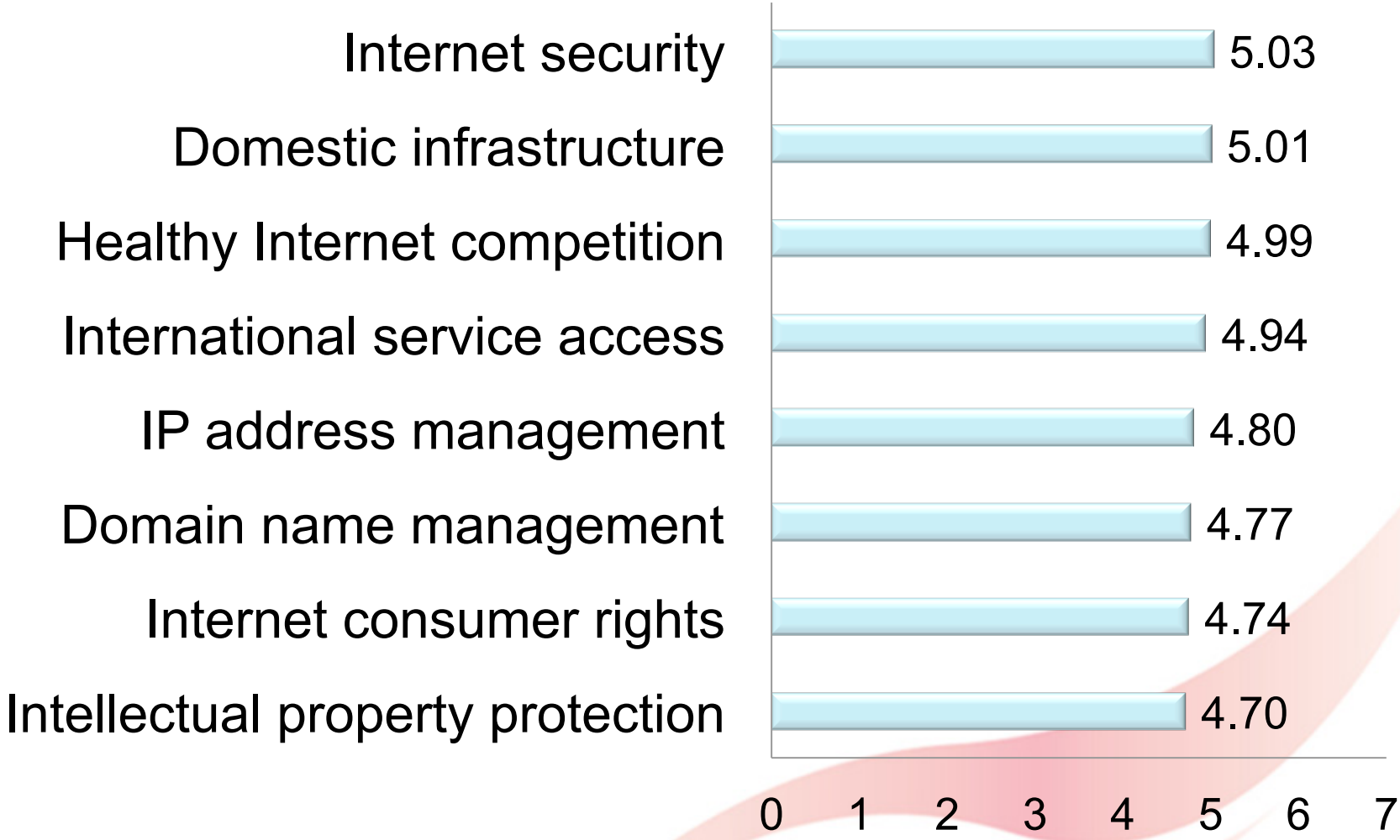
C1.2: APNIC Public Information Services

Areas of Interest



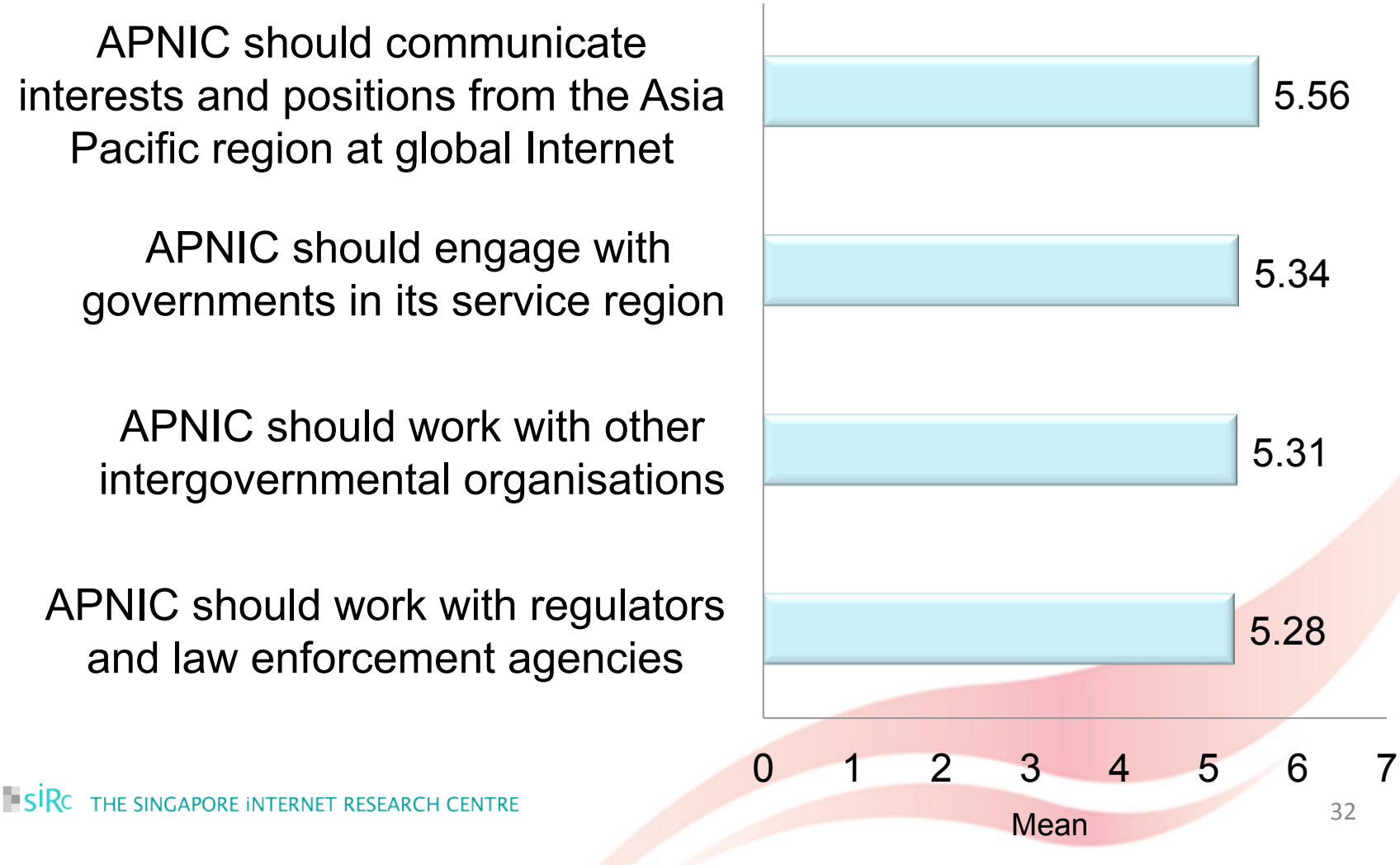
C2.1: Internet Governance

Views on Government's Involvement



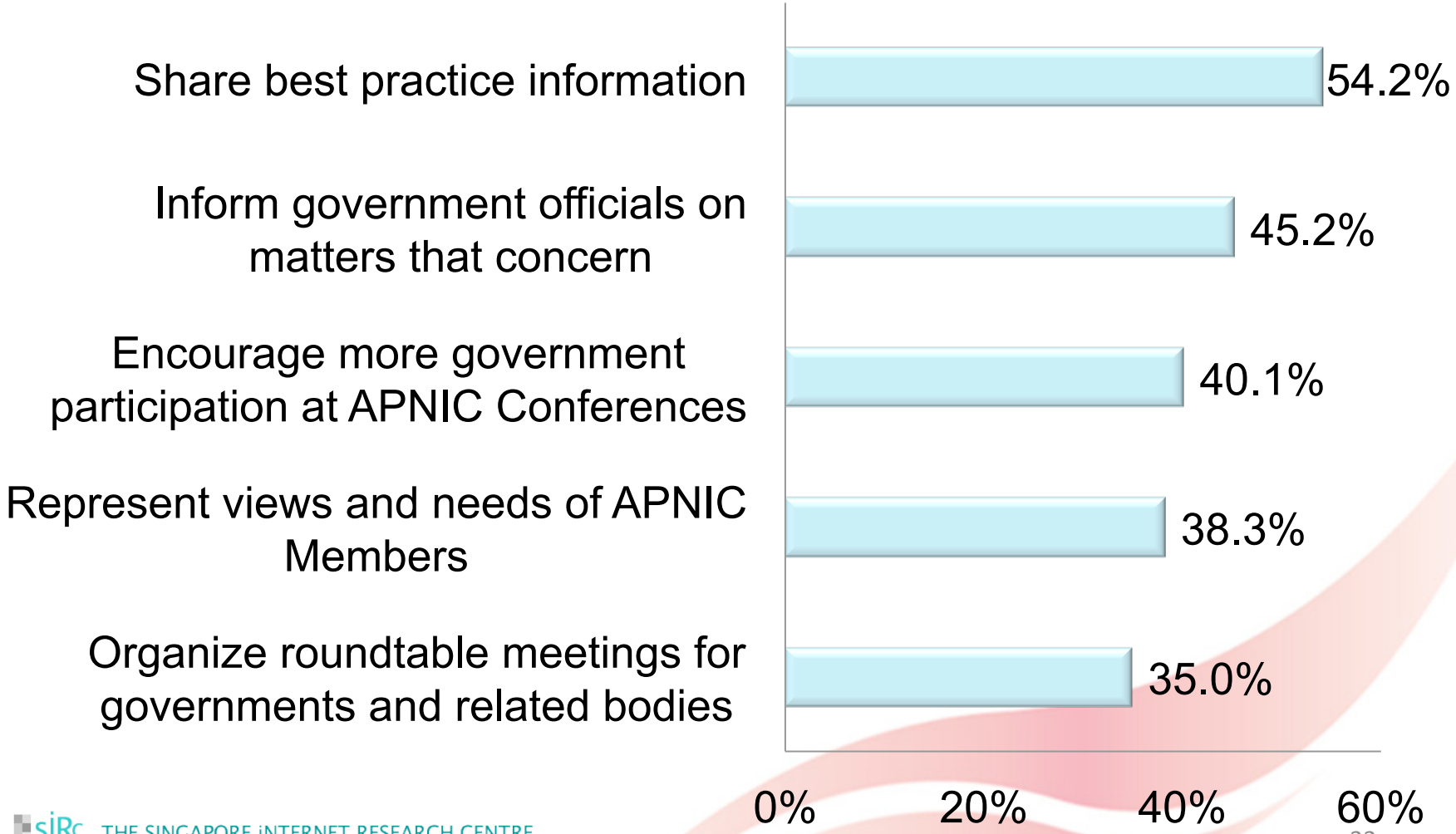
C2.3: APNIC Public Information Services

Engagement with Government and Authorities



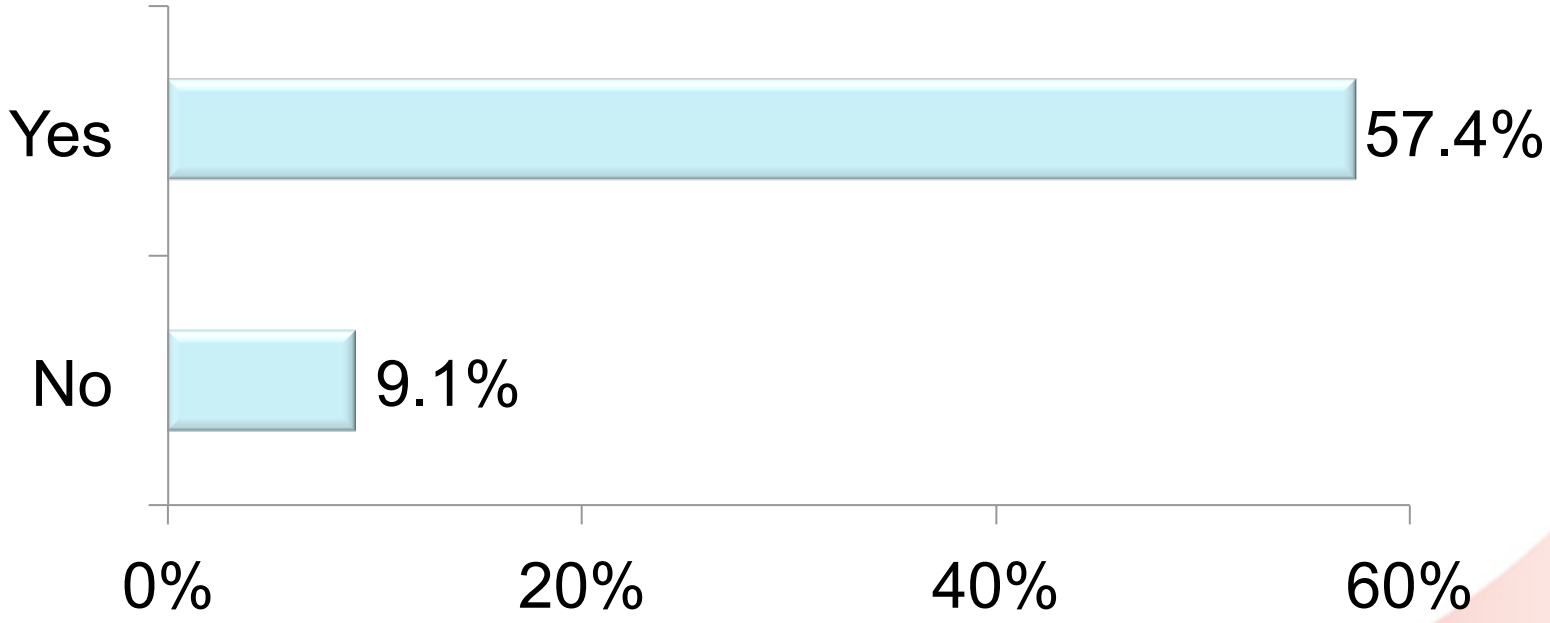
C2.4: APNIC Public Information Services

How Should APNIC Engage with Governments



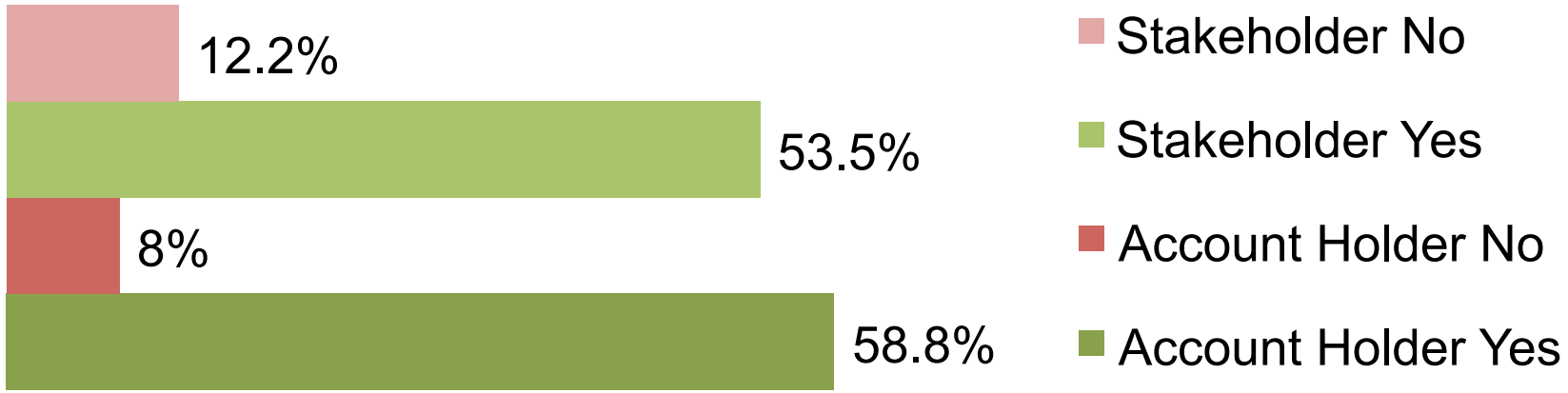
C2.5: APNIC Public Information Services

Public Policy Advisory Committee Formation



C2.5: APNIC Public Information Services

Public Policy Advisory Committee Formation

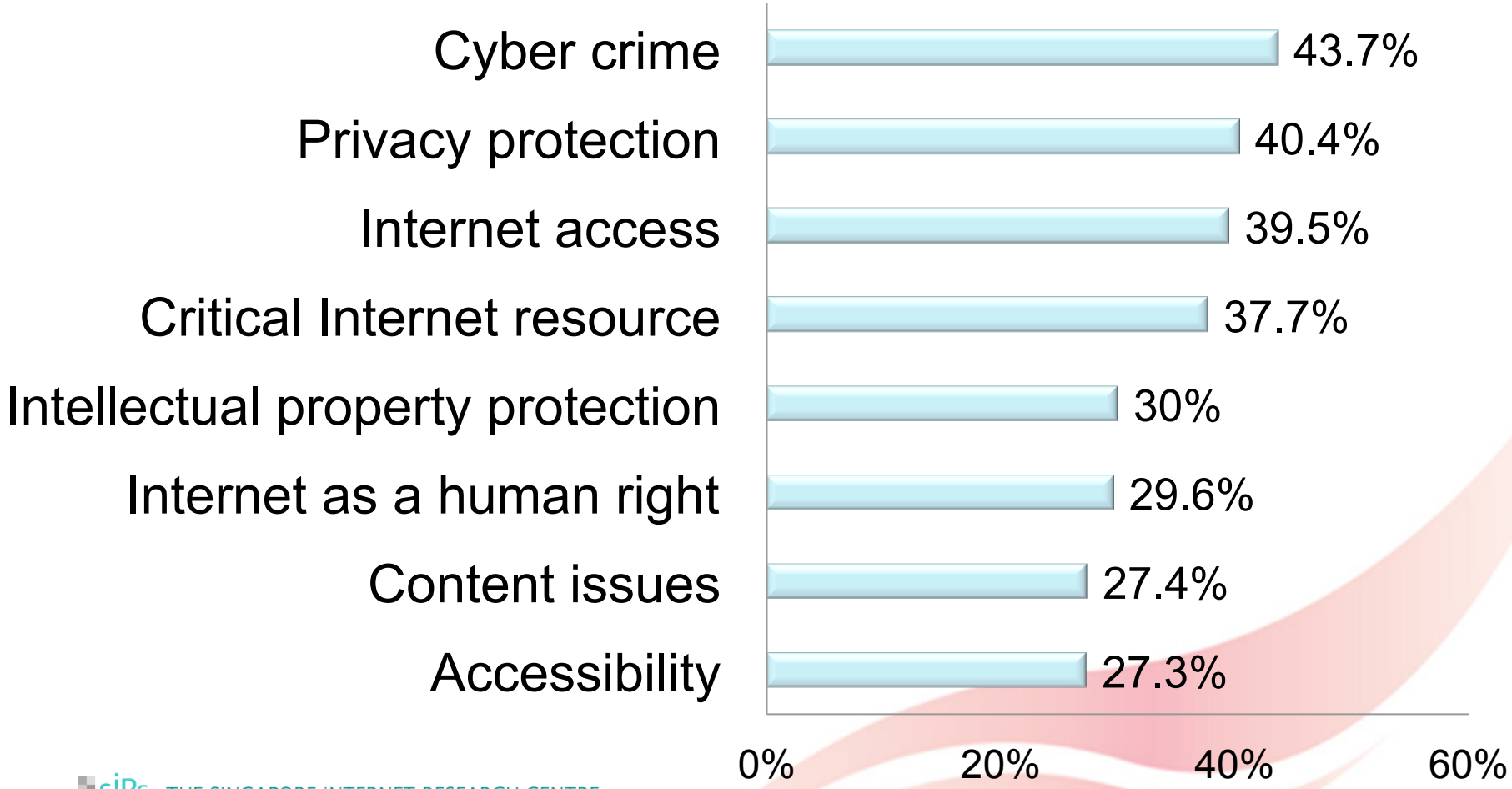


67.8% from (74%) Developing Economies, 21.5% (15.8%) Developed Economies, 10.7% (10.2%) Least Developed Economies

71.9% from Developing Economies, 16.1% Developed Economies, 12.0% Least Developed Economies

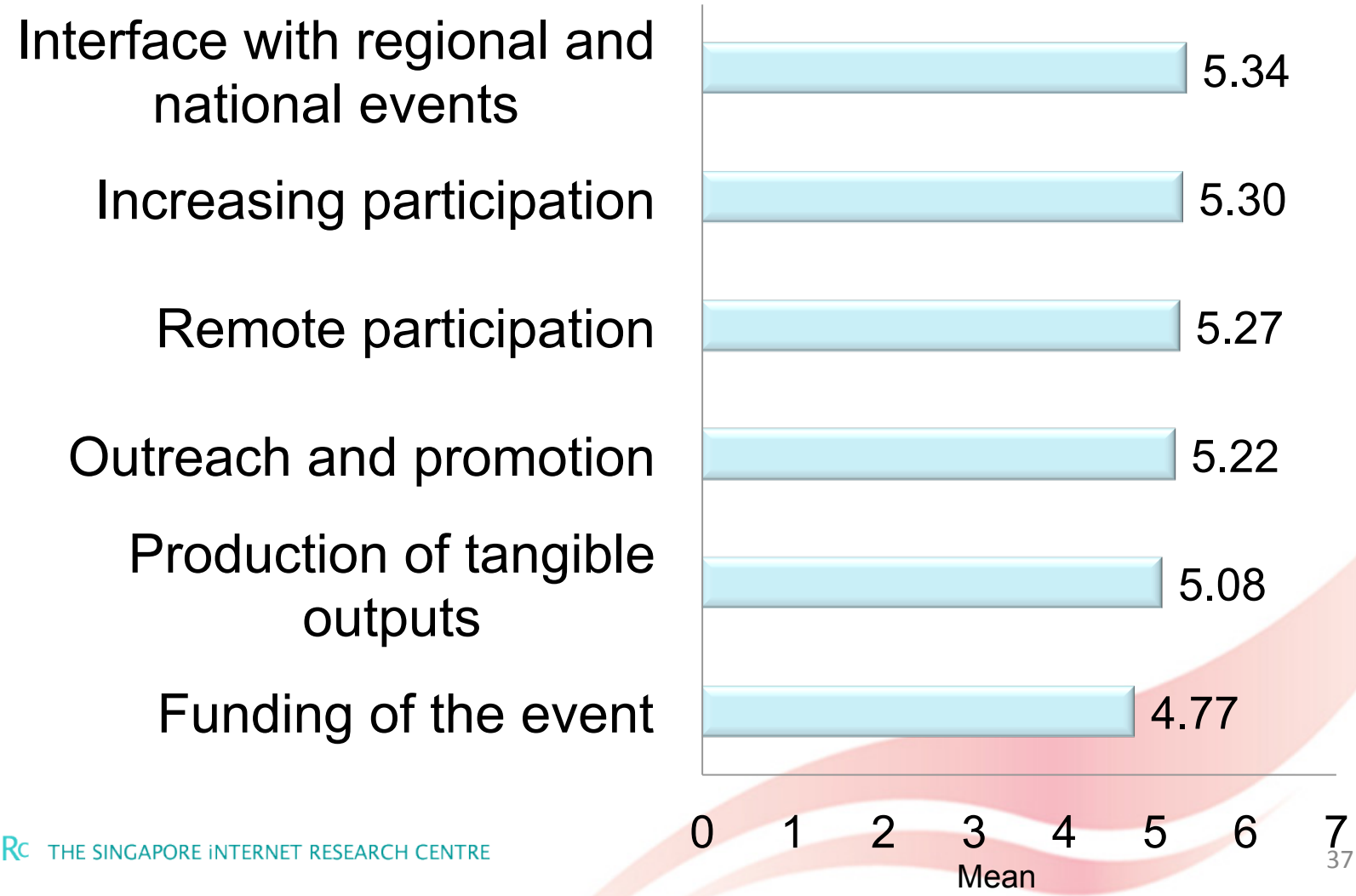
C2.7: APNIC Public Information Services

Internet Issues that Should be Addressed at the IGF



C2.8: APNIC Public Information Services

Priorities Regarding the Management of the IGF



Your feedback on the Report would be much appreciated.