# APNIC Update

Paul Wilson

Director General

Overview

- APNIC 2010 Operational Plan
  - Highlights and Achievements
- 2011 Member and Stakeholder Survey

- Area reports
  - Services Area
  - Technical Area
  - Communications Area
  - Business Area

Operational Plan - Framework

- Key drivers
  - Member and Stakeholder Survey provides the major source for activity planning
  - Annual Budget developed to support those activities

- Timelines
  - Member and Stakeholder Survey every two years
  - Annual Budget process
  - Six-monthly review of achievements and key priorities, internally
  - Monthly reporting from DG to EC

Operational Plan - Framework
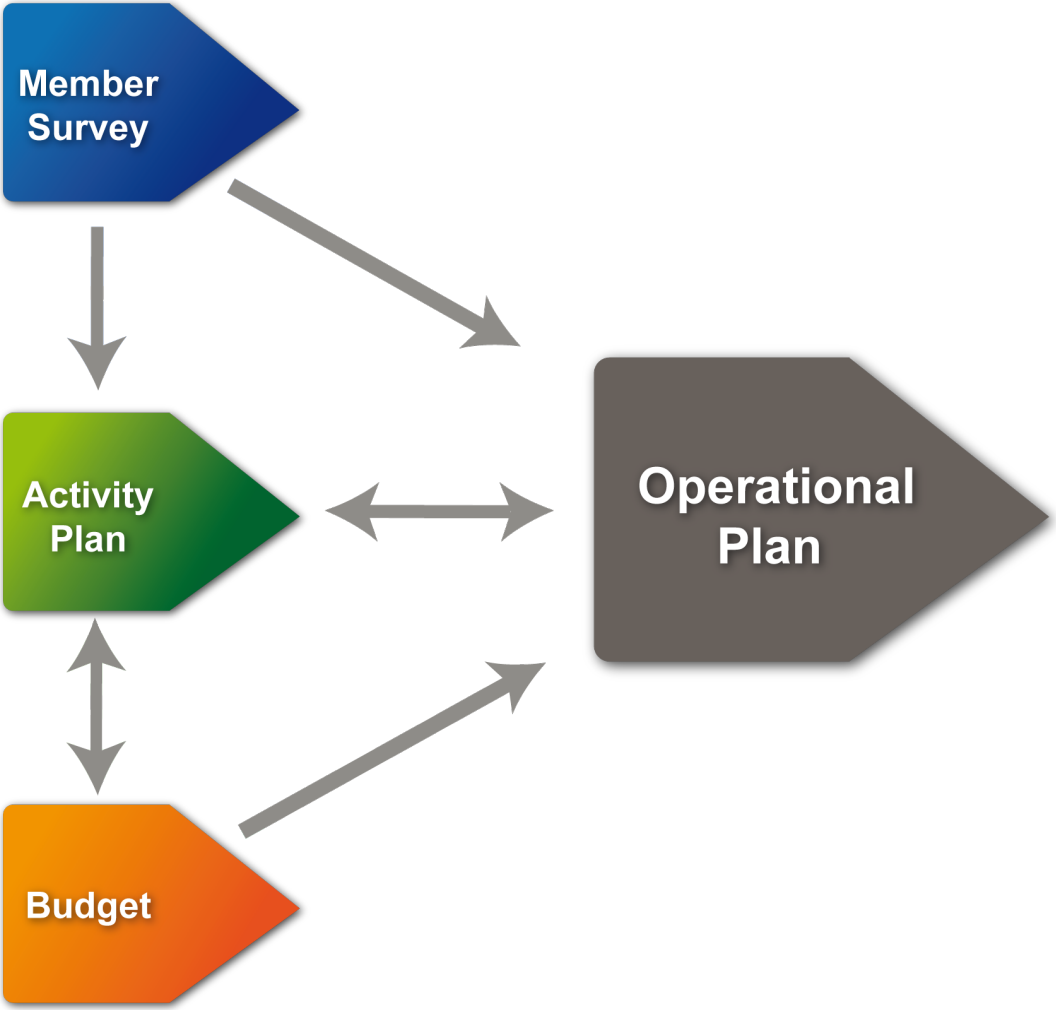
Key Outcomes

- *Delivering Value*
- *Supporting Internet Development*
- *Collaborating and Communicating*
- *Corporate Support*

Delivering Value

- *As a service organization APNIC provides value to all stakeholders according to their specific needs.*

- *The Secretariat is funded by the membership, and applies those funds in the mutual interest of all Members, through provision of a core set of high-quality services related to Internet address allocation and management.*

Delivering Value

- Resource Services
  - IPv4: RQA, exhaustion planning
  - IPv6: lowering barriers
  - Helpdesk improvements
- Technical Services
  - Focus on Security and Robustness
    - DNSSEC, Resource Certification
    - "High Availability"
- Training and education
  - Scaling through eLearning

Supporting Internet Development

- *APNIC stakeholders share a common interest in the healthy and vigorous development of the Internet throughout all parts of the Asia Pacific region, and the world.*

- *APNIC supports the maintenance of an open and neutral Internet, based on global addressability of all network components, and minimal barriers to global end-end reachability.*

Supporting Internet Development

- IPv6 Program
  - Outreach, networking, facilitation
  - Workshops and training/education
  - IPv6 ICONS Wiki

- Regional Internet infrastructure
  - Rootserver deployment
  - Measurement activities

- Meetings
  - Continuous improvement programme
  - Fellowship programme

Collaborating and Communicating

- *APNIC exists within a global community of Internet stakeholders, whose openness and cooperation is critical to the success of the organization and of the Internet itself.*

- *APNIC will work with other stakeholders for the mutual benefit of respective missions.*

Collaborating and Communicating

- Internet Governance

- Public Affairs

  - Governmental and IGO outreach

  - NIR Liaison

- Number Resource Organization

  - Formal and informal coordination

  - Engineering, Communications, Services development, Human resources

Corporate Support

- *The APNIC Secretariat exists to provide services and support the activities of APNIC.*

- *It operates as a professional team with full accountability to the Members and Stakeholders of APNIC*

Corporate Support

- Systems development
  - HR and administrative
  - BCP and DRP

- Human Resources
  - Professional development
  - Appraisal
  - Health and Safety
  - Diversity

- Office Relocation
  - Occupation from December 2010

2011 Survey

- Member and Stakeholder Survey
  - Biennial "audit" of performance and expectations, commissioned by EC
  - Conducted by Professor Ang Peng Hwa of NTU, Singapore
  - and Dr John Earls
- Preparations started during APNIC 30
  - Survey launch October 2010
  - For reporting at APNIC 31, Hong Kong
- *Your feedback shapes APNIC's future, so please participate*

Thank you

dg@apnic.net