



APNIC

Asia Pacific Network Information Centre



# prop-007-v001

## Privacy of customer assignment records

Project Update  
DB SIG APNIC 19  
24 February 2005  
Kyoto, Japan

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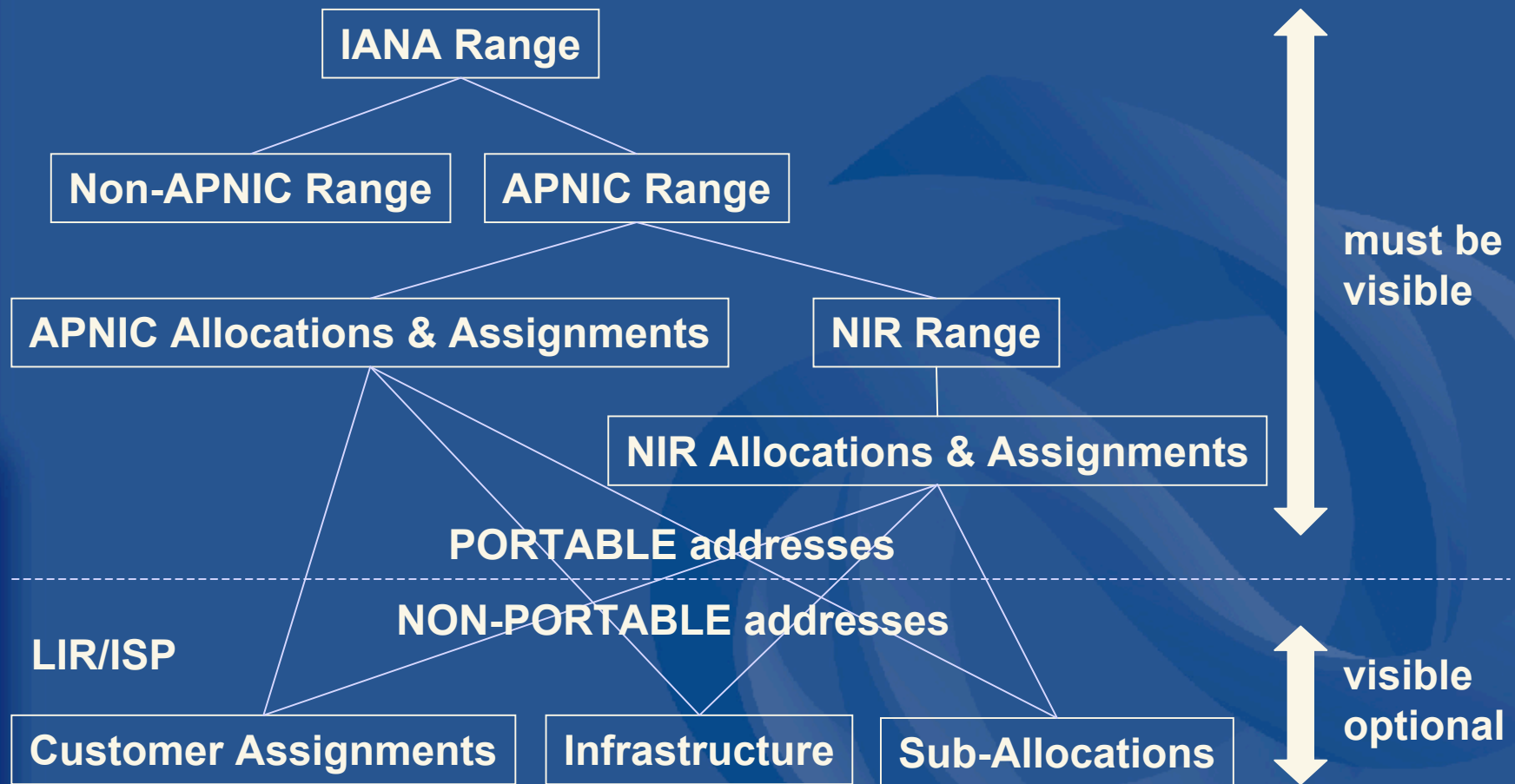
# Overview

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# Motivation

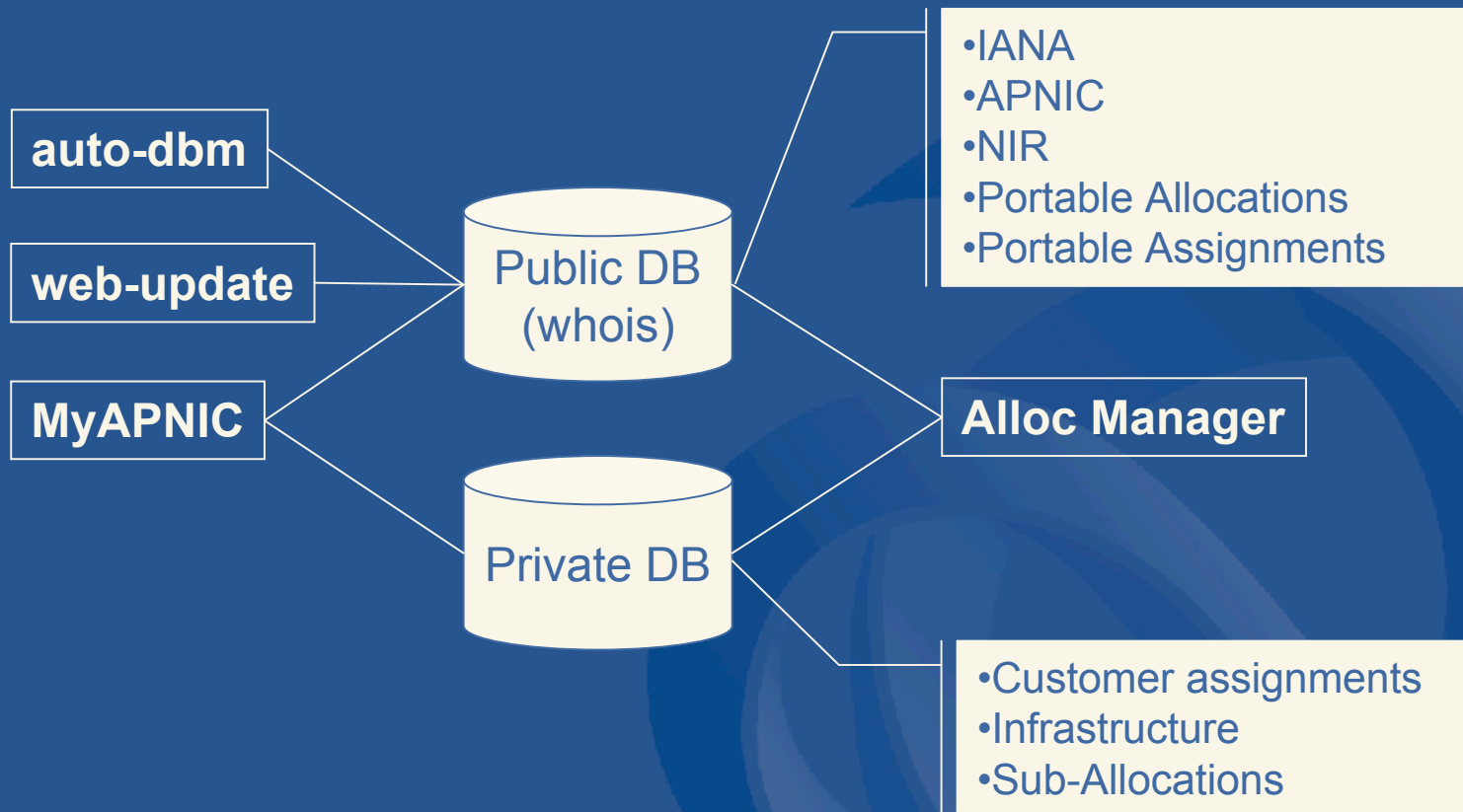
- Privacy issues
  - Long-term member/customer concerns about publication of customer information
  - Increasing Government concern for privacy
- APNIC legal risk
  - Legal responsibility for accuracy and advice
  - Damages caused by maintaining inaccurate personal data
- Customer data is poorly maintained
  - APNIC has no direct control over accuracy
  - Expensive for member to maintain

# What needs to be visible?





# Systems configuration



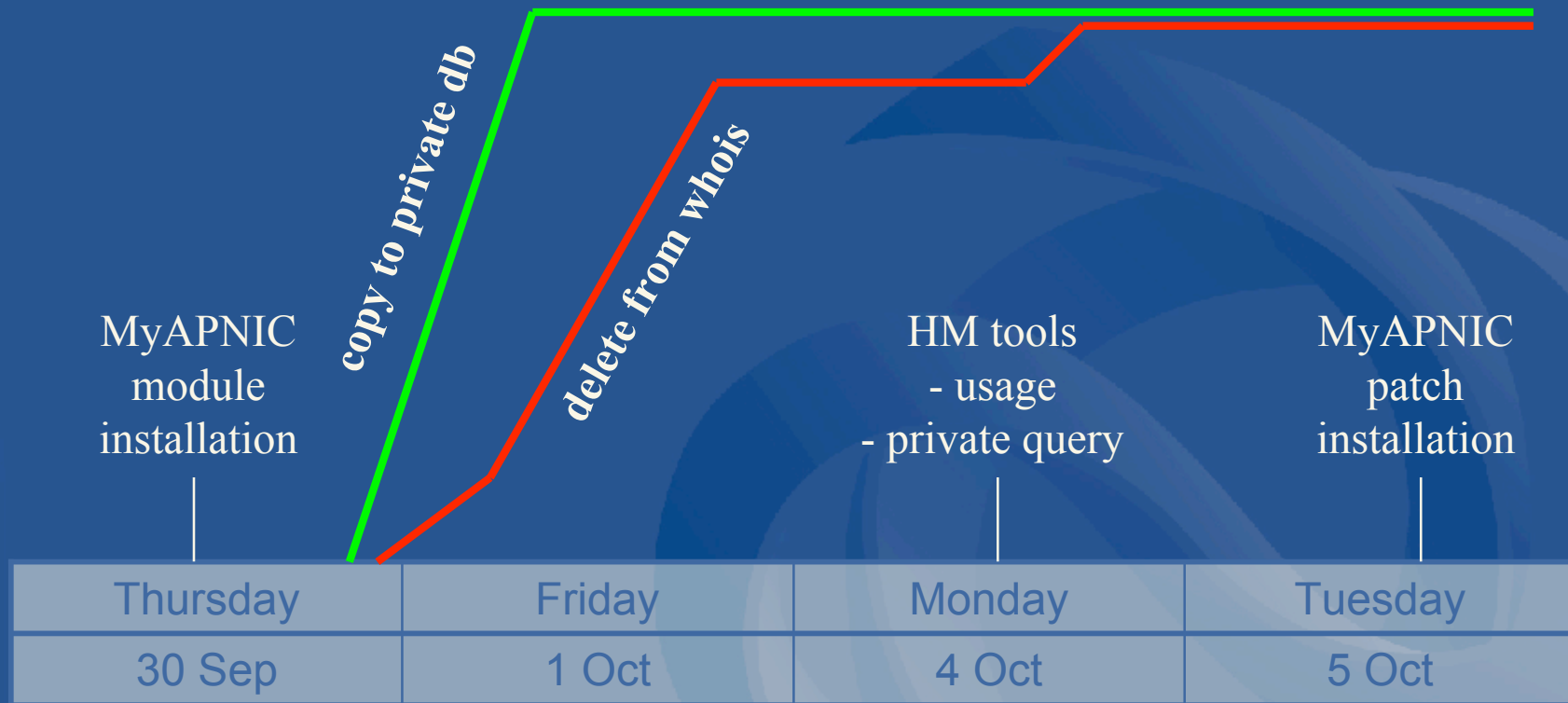


# Implementation Schedule

No	Task	Aug	Sep	Oct	
1.1	Systems development	[Task duration: Aug 1 - Sep 15]			
1.2	Prototype demo (APNIC 18)	[Task duration: Aug 15]			
1.3	Internal testing		[Task duration: Sep 15 - Oct 5]		
1.4	Migration announcement	[Task duration: Aug 15]	[Task duration: Sep 15]	[Task duration: Oct 5]	
1.5	Data migration			[Task duration: Oct 15]	
1.6	Completion announcement			[Task duration: Oct 20]	
1.7	Prepare report for APNIC 19			[Task duration: Oct 25 - Oct 31]	

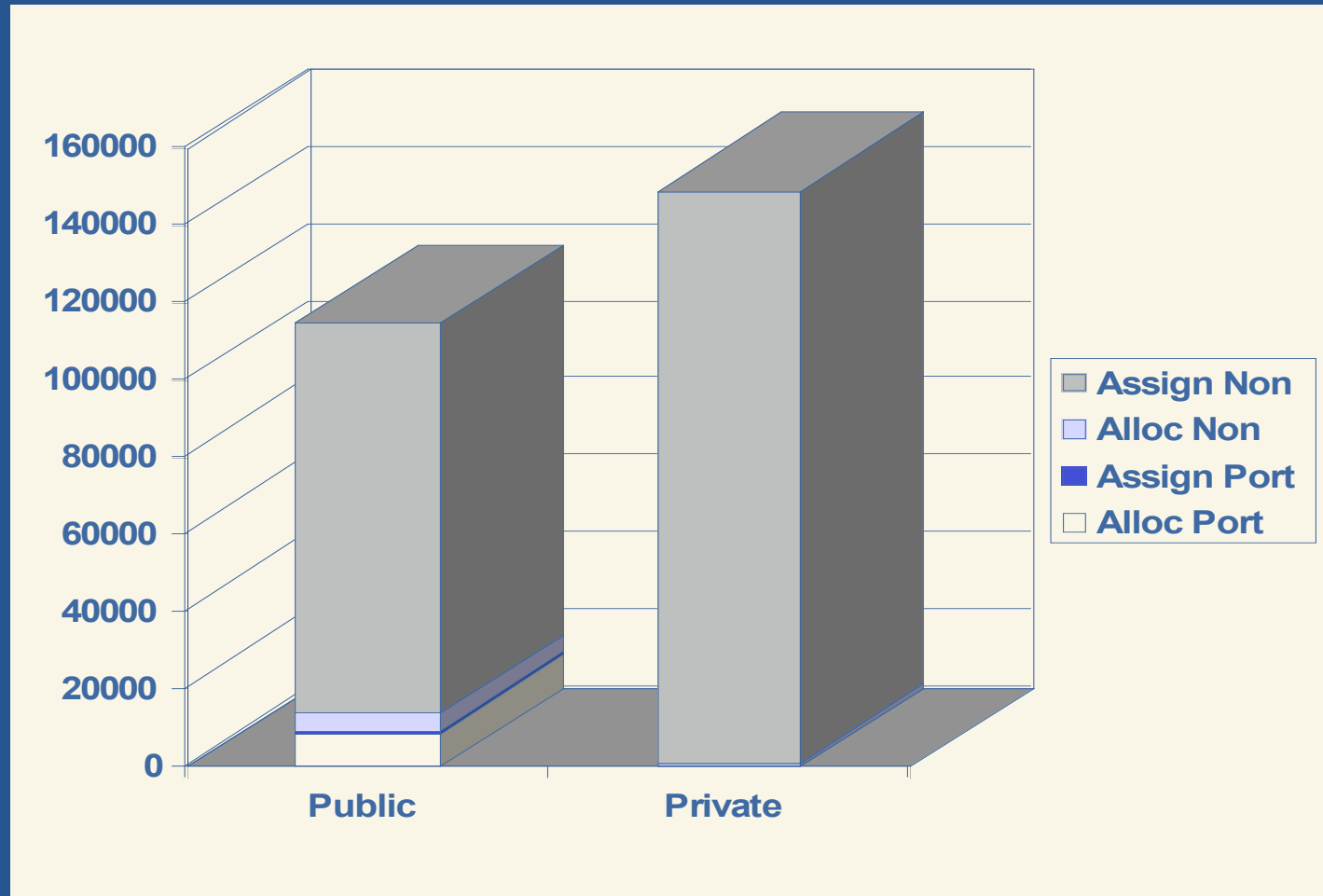


# Migration stages





# Migration result







## New tools

- MyAPNIC
  - private record management
- MyAPNIC scripted interface (under development)
  - allow automated scripts to update and query private data
  - uses SSL protection and client certificate authentication just like MyAPNIC

## Feedback received

- Customer queries/complaints during first week: 10+
  - Requests to move objects to public whois
- Some issues with historical resource holders
  - Did not receive announcement (non contactable)
- Loss of statistical information from the whois database
  - JPNIC to present a proposed solution in APNIC



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# Q & A

